



COURSE FEES, START DATES AND ENROLMENT INFORMATION 2016

CODE	COURSE	LESSONS PER WEEK	LESSON PRICE PER WEEK					COURSE LENGTH	START DATES
			2-9 weeks	10-19 weeks	20-29 weeks	30-39 weeks	40 + weeks		
M20	Main 20	20 (15 hours)	£200	£175	£165	£160	£155	2-50 weeks	Courses start every Monday. For beginners see information below.
I26	Intensive 26	26 (20 hours)	£240	£215	£205	£200	£195	2-50 weeks	
I32	Intensive 32	32 (25 hours)	£275	£250	£240	£235	£230	2-50 weeks	

Lessons	Morning lesson = 45 minutes, Afternoon lesson = 50 minutes, 1-to-1 lesson = 60 minutes 20 lessons = 15 hours per week, 26 lessons = 20 hours per week, 32 lessons = 25 hours per week
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Cambridge Examination Courses		All courses are 32 lessons per week					Special Brochure Available
FCE32	Cambridge First Certificate		£250	03/01-12/03 (10 wks)	27/03-08/06 (10 wks)	02/10-11/12 (10 wks)	
CAE32	Cambridge Advanced Exam		£250	03/01-13/03 (10 wks)	30/03-09/06 (10 wks)	02/10-11/12 (10 wks)	
CPE32	Cambridge Proficiency Exam		£250	28/02-11/06 (15 wks)	28/08-03/12 (14 wks)		
FCP32	Cambridge First Certificate Preparation		£250	03/07-24/09 (12 wks)			

Intensive Course Electives		Special Brochure Available
Intensive 26 is 20 lessons (15 hrs) Main Course (5 mornings) + 6 lessons (5 hrs) Elective Course (2 afternoons) Intensive 32 is 20 lessons (15 hrs) Main Course (5 mornings) + 12 lessons (10 hrs) Elective Course (4 afternoons) <i>Every main month start date offers a selection of Elective Courses at different levels (subject to availability), including:</i>		
IELTS Exam Course *	BEC Exam Course	Skills Development English for Academic Purposes
KET/PET Exam Course	English for Tourism	(pre University preparation)
TOEIC Exam Course	English for Business	Pronunciation - Vocabulary First Certificate Preparation

*** IELTS Exam Courses: are guaranteed to run every week and are only available to students taking I32 (25 hours per week)**
For all exams there is a fee to book and sit the exam. Fees range from approximately £120 - £150 depending on the exam and the centre chosen to take the exam. For more information please contact one of our sales consultants at ramsgate.sales@churchillhouse.com

Beginners: Beginners classes start on the first Monday of each month. There are 12 beginners classes per year.
Beginners may start on other (mid-month) dates but will have 1-to-1 lessons until the next beginners class commences the following month. These 1-to-1 lessons will be for a minimum of 10 hours a week for a price of £220 per week (normal price £350). Additional hours are available at the same special rate of £22 per hour.
All beginners must book 25 hours lessons per week for at least the first 4 weeks of their course.
In some months we only have a few beginners:-
If only 1 student in the class, we provide 15 hours 1-to-1 instead of 25 hours class lessons (students aged 16 & 17 are given an additional 5 hours guided work). If only 2 students in the class, we provide 20 hours 2-to-1 instead of 25 hours class lessons. With 3 students and more in the class we provide 25 hours class lessons as normal.

121	1-to-1 lessons	5 – 40hrs	£35 per hour	You can start and finish on any dates of your choice
EX	English Extra	20-30hrs	£370-£720 p week	A combination of 15 hours per week group class lessons in the mornings plus 5 to 15 hours 1-to-1 lessons in the afternoons

All Prices include	Lessons, unlimited use of Individual Learning Centre, loan of Course Books (approximately £30 deposit required), Social Club Membership including access to our student clubroom, free WIFI Internet access.
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ENROLMENT FEE	£75	Minimum age 16 years	
ACCOMMODATION	<i>Family homestay</i>	<i>Bedsit/Flatshare</i>	
Half board shared room	£102 a week		£80 - £90+ a week
Half board single room	£112 a week	<i>Self Contained Flats</i>	£110 - £200+ a week
Full board supplement	£27 a week	<i>B&B/Hotel</i>	£245 - £355+ a week
HOMESTAY FINDING FEE	£25 - to be paid together with the Enrolment Fee if you want us to find homestay accommodation for you.		
Christmas Holiday:	If you wish to stay with your host family over Christmas, the price including full board is £320 for 2 weeks.		
INSURANCE	£4.65 a week (includes Natural Disaster Extension)		
TRANSFERS	Heathrow Airport	£145	London City Airport £145
Taxi (one way)	Stansted Airport	£145	Dover Harbour £50
	Gatwick Airport	£125	Ashford International Station
	Luton Airport	£165	(Eurostar) £65
Shared transfers are cheaper and are available for some arrivals and departures - please contact our transfer department for details. Please note that students aged 16 or 17 must have transfers unless they are being met by a relative or friend.			

All Inclusive Prices - Examples

Prices shown include Lessons, Enrolment Fee, Homestay Finding Fee and Family Homestay with shared room and half board and the exam fee for Cambridge Courses (where applicable). For single room add £10 a week; for full board add £27 a week.

Course	2	3	4	6	8	12	16	24	36	48
Main 20	£704	£1,006	£1,308	£1,912	£2,516	£3,424	£4,532	£6,508	£9,532	£12,436
Intensive 26	£784	£1,126	£1,468	£2,152	£2,836	£3,904	£5,172	£7,468	£10,972	£14,356
Intensive 32	£854	£1,231	£1,608	£2,362	£3,116	£4,324	£5,732	£8,308	£12,232	£16,036

		Start Date	Weeks	32 Lessons			Start Date	Weeks	32 Lessons
Cambridge Examination Courses	First Certificate	03/01	10	£3,745	Advanced		03/01	10	£3,745
		27/03	10	£3,745			30/03	10	£3,745
		02/10	10	£3,745			02/10	10	£3,745
					Proficiency		28/02	15	£5,515
First Certificate Preparation		03/07	12	£4,324			28/08	14	£5,160

English Extra	Course Length	20 hours	25 hours	30 hours
Main 20 plus 5,10 or 15 hours 1-to-1	Minimum course length = 2 weeks	£1,054	£1,404	£1,754
	Extra weeks	+\$477	+\$652	+\$827

Summer Courses - June 26 to August 21 2016

Prices during the summer period are the same as the rest of the year and are as shown overleaf

An excursion programme is available with one full day coach trip (weekend) and one half day coach trip (weekday) for a supplement of £55 per week.

Students aged 16 and 17

Students aged 16 and 17 who arrive during the summer can choose between 15, 20 & 25 hours lessons per week.

If 15 hours is chosen then you must also have an Activity Programme or an Activity Programme Plus.

- * The Activity Programme includes 4 daytime and 5 evening activities per week. Supplement £70 pw.
- * The Activity Programme Plus includes 4 daytime and 5 evening activities, one half day coach trip (weekday) & one full day coach trip (weekend) per week. Supplement £130 pw

If an Intensive course (20 or 25 hours lessons per week) is chosen you must also have an Intensive Course Activity Programme with 4 evening activities (weekdays) and one full day trip (weekends) per week. Supplement £70 per week.

Other Courses	Include: Teacher Development, Work Experience (EU students & students with Tier 5 YMS Visas only), English Home Tuition (live in your teacher's vhouse) Special Group Courses, English Extra, Junior Summer Residential & Homestay - please ask for separate brochures.

Churchill House Module System - 1 week modules with start dates every Monday

At Churchill House, we use the Council of Europe's Framework Reference (CEFR) levels from A1 (elementary level) to C2 (very advanced) plus a beginner's class. After a test and an interview students are placed in a class within one of these levels and thereafter follow weekly modules of work suitable for their level.

The progress of each student and class is monitored very closely each week and the Module of Work for the following week is decided by the teacher and the Director of Studies.

The Weekly Modules of Work are based on a variety of sources; units of published course books, specially designed syllabuses from our own computer Syllabus Builder including areas where the teachers and Director of Studies think the students need more work, one-off syllabuses for intensive work in areas where a class seems to be particularly struggling, i.e. oral production.

Students have weekly tests, Individual Progress Tutorials (with their written Self-Assessment records) and written Progress Reports every 4 weeks (or when they leave, if here for less than 4 weeks).

Under this system we are able to select relevant and useful material and work for each student in every week of their course.

What students do in successive weeks is based on how well they have learnt and how well then can actively use the work done in the previous weeks.

The passage upward through the Work Modules and the broad CEFR levels is, therefore, linked very closely to what students can actively do with the language at each stage of assessment by the teachers and the Director of Studies.

At the end of their course all students receive a final written progress report and a Certificate of Achievement stating the duration of the course and the highest CEFR level they attained.

How do I enrol?

1. Complete the enrolment form and send it by post, fax or email attachment to us as soon as possible.
Address: Churchill House School of English Language, Spencer Square, Ramsgate, Kent CT11 9EQ, UK.
Fax number: +44 1843 584827. E-mail: welcome@churchillhouse.co.uk
2. You must pay a deposit of £250 at the same time (see '*How do I pay?*' below).
3. Alternatively you can book online on our website. Just click 'Apply Online' on the home page
www.churchillhouse.com

How do I pay?

1. **By credit card:** please complete the details on the enrolment form. All payments must be made in UK Sterling. Payment may be made by Visa, Mastercard, American Express or an internationally accepted Debit Card such as Visa Electron. ***Please note that a 3% surcharge will be added to payments made by credit card.***
2. **By bank transfer (Airmail, Telex, Swift). Bank details: A/C name: Churchill House School of English Language A/C no: 41133659. Bank: HSBC, 1 High Street, Ramsgate, Kent CT11 9AD, UK.**
Sort code: 40-38-02 IBAN: GB79MIDL40380241133659 BIC/SWIFT: MIDLGB22
Please send a copy of the transfer document to us by fax, post or e-mail attachment with your enrolment form.

When will I receive my documents?

1. When we have received your enrolment form and £250 deposit we will reserve your course and accommodation and send you a Certificate of Enrolment confirming your course dates and the total price.
2. You will also be asked to complete an online test to assess your level of English. We will send you a link to our website via e-mail. Please complete this before your arrival - it will help us place you in the correct class.
3. We must receive full payment for your course at least 21 days before you arrive.

What about accommodation?

1. Most of our students choose our Homestay option and live with an English family. You can choose a shared room (with a student of a different nationality) or a single room; half board or full board. Full board includes lunch in our restaurant. Your Homestay is booked from Sunday to Saturday but if you need to arrive or leave on different days this can usually be arranged. The Homestay Finding Fee ensures that we will find you a family and although we will do our very best to find a family that meets all your requirements, we cannot guarantee it.
2. Other options include a bedsit or a flatshare with other students, self-contained flats, a hotel or a bed and breakfast. We can help you with some addresses and contact details but it is up to you to book and pay for these yourself.
3. If you prefer not to book a Homestay for the whole period of your course it is possible to book only 4 weeks, then decide if you wish to move to other accommodation after your arrival or continue living with your host family. If you continue with your host family accommodation fees for the whole of the remaining period must be paid in full.
4. Details of your Homestay will usually be sent to you 3 or 4 weeks before your arrival.
5. Many English people have one or more pets in their home, so when you are completing the enrolment form, please say 'no' to cats and dogs only if you have an allergy or a very strong objection.

How do I get to Ramsgate?

1. When you book your course we will send you details of the different ways you can travel to Ramsgate by yourself.
2. If you prefer to be picked up you can book one of our private taxis. With this service you will be met at the airport arrivals and taken to your accommodation. We can arrange an individual taxi for you whatever your date or time of arrival.
3. Shared transfers may be available for some arrivals and departures - please contact our transfer department by email for details transfer.coordinator@churchillhouse.co.uk
4. Individual taxis can also be arranged from Ashford International Rail Station and Ebbsfleet International Station if you are travelling by Eurostar or from Dover Harbour if you are travelling by ferry.

General Information, Terms and Conditions

Your First Day

- This is always a Sunday so you can start lessons on Monday (or Tuesday, if Monday is a public holiday). When you enrol you will be given a specific time when you should come to the school to register, have your interview with a Course Director, collect your timetable, course books, Social Club Membership card and book any trips you want from our *Social Club Excursion Programme*.
- You should go to your family before coming to school so you can meet them and leave your luggage.

Public Holidays

- The school will be closed on the following weekdays which are public holidays in Britain

01/01/16 25/03/16 28/03/16 02/05/16 30/05/16 29/08/16 26/12/16 27/12/16

The school is closed for lessons from 17/12/16 – 02/01/17

Terms and conditions

All enrolments are subject to the following conditions which become legally binding on acceptance of enrolment by Churchill House School of English Language (Churchill House).

1. PAYMENT OF FEES

All fees must be paid in full no later than 21 days before arrival. When we have received your enrolment form and £250 deposit we will reserve your course and accommodation and send you a Certificate of Enrolment confirming your course dates and the total price. The deposit of £250 must be paid when you enrol for a course. All payments must be made in UK Sterling; on credit card payments a 3% surcharge will be added on the total amount to cover credit card charges. No students will be allowed to participate in the programme unless payment is received in full prior to course commencement.

2. VISAS

Some students require a Student Visa or Tourist Visa. Students should contact their local Embassy, Consulate or High Commission to ensure they are allowed to enter and study in the UK. Arranging the correct Visa is the sole responsibility of the student or agent but Churchill House will provide what help is necessary. Visa support documentation will be provided on receipt of £250 deposit.

3. ACCIDENT & MEDICAL INSURANCE

We strongly recommend that all students take out an insurance policy to cover them against travel and medical problems, cancellation or the termination of their course. If you opt out of the school's Studentguard policy designed specifically for students (£4.65 per week) Churchill House will not be held responsible for any cost for not having an adequate travel insurance policy. For more information please contact the school's sales department.

4. GENERAL REFUND POLICY

All refunds will be sent to the account of the person who has paid it. If a student's visa application is rejected after payment has been received all fees will be refunded on providing we receive a visa refusal letter.

5. CANCELLATION POLICY

- If you cancel your course because your visa application was refused we will refund 100% of fees paid on receipt of the original written visa refusal.
- If you cancel your course or accommodation up to 21 days before the start date, we will refund the total fees paid (minus the enrolment fee & homestay finding fee for non-summer customers). If you cancel your course less than 21 days before the start date, the full value of all fees paid, (minus the enrolment fee & homestay finding fee for non-summer customers), will be transferred to another course of your choice at a later date.

6. WITHDRAWAL POLICY

Churchill House defines withdrawal as termination of a course once the course has started. If you wish to cancel all or part of your course or accommodation after your arrival 4 weeks' notice must be given. The balance of the accommodation fees will be refunded in full and the balance of the tuition fees will be transferred to another course at a later date. If less than the required notice period is given, 4 weeks' tuition and accommodation fees will still be deducted from the remaining balance.

7. OUR STUDENT DISCIPLINE PROCEDURE

Churchill House reserves the right to terminate the programme of any person whose behaviour is likely in our opinion to cause distress, damage or danger to other participants, Churchill House employees or anyone else. Churchill House reserves the right to terminate the programme of any person whose behaviour is contrary to applicable local laws. This behaviour includes but is not limited to: underage purchase or consumption of alcohol, possession of illegal substances, damage to property, threatening or violent behaviour.

If students are found to be involved in bullying and harassment, in breach of school rules then action will be taken in accordance with our anti-bullying policy and our Student Discipline Policy. Minor offences may result in a verbal warning and/or suitable sanctions, continued unacceptable behaviour may result in removal from class for longer periods and further sanctions. More serious offences may result in formal disciplinary procedures and a written warning. At this stage parents or the agent will be informed that another reoccurrence will lead to expulsion at their expense. The final course of action will be expulsion from the school.

8. EXPULSION

Students who disregard the rules laid down by our staff may be sent home or to another centre (summer only). Churchill House will not be liable for any costs incurred in repatriating a person to their country of origin. No refunds will be made for any programme missed as a result of such termination.

9. RESOLUTION OF DISPUTES

- **Sales**

If you have a problem with the sales process or the product you have been sold, please discuss it with your Sales Consultant in the first instance. If you are not happy with the result you can request that your complaint is passed on to the Director (Sales & Marketing).

- **Main School**

If you have any concerns about your class or level, please speak to your teacher first. However, if you are still unhappy you should talk to a Course Director. If the matter is very serious you should arrange to see the Academic Principal.

If you have a complaint about another part of your course, you should see the Head of Department concerned, e.g. the Accommodation Manager, the Social Club Manager, the Financial Controller or the Director (Sales & Marketing). If you are not sure who to see, please ask in Reception.

In case you are still unhappy, we have a serious complaint form available from the Social Club. Your complaint will then be reviewed by another Head of Department.

If you are still not happy, you may arrange to take your complaint to the owner and Principal of the School. Please see Reception to arrange an appointment.

Finally, Churchill House is accredited by the British Council and is also a member of English UK. Both these organisations have procedures, available on their websites, whereby they can raise any serious complaint with the School on your behalf if our own procedures have still left you dissatisfied.

10. SERVICES

Churchill House reserves the right to change the particulars of the services, including changes to courses, locations, facilities, accommodation and dates of the programmes where circumstances beyond Churchill House's control necessitate such changes or where the number of bookings received does not reach the minimum numbers required to operate a course viably.

11. LIABILITY

Churchill House and its staff and representatives will not be liable for loss, damage or injury to persons or property howsoever caused, except where liability is expressly imposed by law. Churchill House will not be liable in the event that any service contracted to be supplied by Churchill House becomes impossible to supply for any reason or any cause outside the control of Churchill House.

12. FORCE MAJEURE

Churchill House is not liable in the event where it is unable to fulfil any service to which it is contractually bound because of fire, natural disaster, acts of government, failure of suppliers or subcontractors, labour disputes or other reasons which are outside its control.

13. PROMOTIONAL ACTIVITY

Students and their parents or guardians, where applicable, agree that the student's photo, quotes and details of achievements may be used for promotional purposes without written consent or notification. If you do not want this to happen, please let us know.

14. DATA PROTECTION

Any information provided to Churchill House may be held on computer and shall be used in accordance with its data protection registration and the national data protection laws applicable.

15. AGENTS

All the above terms are applicable to direct students and agents unless variations are expressly agreed between the agent and Churchill House in writing.