



**International  
House**  
London

**LEARN ENGLISH**

**IN LONDON**

**2020**

**Speak to the world**



**Interna  
House a**  
London

[www.ihlondon.com](http://www.ihlondon.com)





**No.1 Language school  
in Central London**

EL Gazette 2019 rankings based  
on BC inspection reports

## ENGLISH COURSES

## FOR AGES 16+

**Learn English with the number one language  
school in London and speak to the world.**

Our story began in 1953 when John Haycraft (CBE) and his  
wife Brita Haycraft started International House London,  
because they believed in intercultural understanding through  
language learning.

We have continued their mission and changed people's lives  
through language for over 65 years. We have the expertise  
and passion to help you realise everything  
you want to achieve through learning English.

Travel the world, take that university course, succeed in your  
career – your story starts here.

## CONTENTS

10 reasons to choose IH London .....	2
Our central London location .....	4
Our school and services .....	6
How to choose a language school.....	8
Steps for success .....	10
Our courses.....	12
Chart your progress .....	14
How to choose a language course .....	16
General English.....	20
General English Plus LanguageCert.....	22
Academic Skills .....	24
London Experience .....	26
English with Work Experience.....	28
English for Families .....	30
Home and School .....	32
One-to-One .....	34
Prepare for IELTS.....	36
Prepare for Cambridge English Exams.....	40
Discover London.....	46
Accommodation .....	50
Book your course .....	56



# 10 REASONS TO CHOOSE IH LONDON

Improving your English is a huge step towards achieving your career and life goals. We will be with you every step of the way. Here are a few reasons to trust us with your ambitions.

Our school is located in the beautiful Covent Garden, in central London. Everything London has to offer can be reached from our front door.

Our modern air-conditioned school sits across nine floors with a library, café, computer centre, comfortable social spaces, reception, and 53 fully equipped large bright classrooms.

1 We are the number one school in Central London, judged by the latest British Council inspection results.

2 We are also the best value school in London (ranked by the industry publication EL Gazette).

7 We are an accredited exam centre, so students can prepare for exams and sit them in the same place. Many of our exam teachers are also IELTS and Cambridge Exams examiners.

8 We have our own IH social programme team, accommodation team and student welfare team who are all on site at the school to ensure you have the best stay. In fact, our school is also our head office, so you have everyone on site to make sure you are happy – even our Chief Executive.

3 International House London is a charitable trust and we reinvest profits to improve your learning experience.

4 Our teachers are all CELTA-qualified, many are Delta-qualified. Both teaching qualifications represent excellence in teaching and are assessed by the University of Cambridge. More than 80% of our teachers are also teacher trainers.

9 We have always championed the best teaching. International House London was the birthplace of the first qualification for teaching English as a second language. This then became the CELTA qualification run by Cambridge English (part of the University of Cambridge) and is recognised throughout the world.

10 We have been teaching for over 65 years. IH London predates the now global brand IH World, which is a partner network for 160 top schools worldwide.



# CENTRAL LONDON

## LOCATION

Everything London has to offer can be easily reached from our school in Covent Garden.



Discover London with activities and trips arranged for you. See page 46.

## COVENT GARDEN

## AND BEYOND

We are based in the beautiful Covent Garden in central London, famous for its shops, cafes, restaurants and West End theatres.

Within a short walking distance you will also find the Royal Opera House (home to the Royal Ballet, as well as the Royal Opera), the British Museum (voted one of the top ten museums in the world by National Geographic) and The National Gallery (the story of European art, masterpiece by masterpiece).

As the writer Samuel Johnson said: "When you are tired of London, you are tired of life". You will never find yourself short of things to do in this cultural capital.

Thousands of unique restaurants, trendy rooftop bars, concerts across the city, and free national museums and galleries, make you feel part of big city life every single day of the year.

There are several tube stops within a 5-minute walk of our school, and we are only two tube stops away from King's Cross St Pancras International for an easy first arrival in the UK.



# OUR SCHOOL AND SERVICES

We are committed to providing the very best learning environment. We continually invest in our modern school and facilities to achieve this.

# BENEFITS OF STUDYING WITH IH LONDON

9		Floor 5: The Executive Centre
8		Floor 4: One-to-one, small group and large group classrooms
7		Floor 3: Large group classrooms
6		Floor 2: Large group classrooms
5		Floor 1: Large group classrooms
4		Mezzanine: Exam offices
3		Upper ground: Library/offices
2		Ground: Reception/café/learning centre
1		Basement: Teaching resource centre

## YOUR STUDIES

- All course materials are included
- Every student receives an IH London bag and welcome pack
- Certificate of studies with every course to add to your CV
- Our teachers are all CELTA-qualified, many are Delta-qualified. Both teaching qualifications are assessed by the University of Cambridge and represent excellence in teaching

## FREE EXTRA LANGUAGE SUPPORT

- Free weekly conversation club
- Both our library and learning centre are staffed with one-to-one support available
- Student Hour: meet with academic managers to discuss your progress and goals
- Every four weeks you will have a one-to-one progress tutorial with your teacher

## YOUR ENVIRONMENT

- A full lending library and resource centre with over 10,000 books, journals and digital resources
- 53 fully equipped large airy classrooms with interactive whiteboards
- On-site café and social spaces. The café sells a wide range of delicious food, snacks and beverages, from breakfast until the evening. All food is prepared fresh each day.
- Learning centre with computers
- Super-fast free wi-fi throughout
- Free printing from any of our computers
- Wheelchair accessible

## DEDICATED ON-SITE SUPPORT TEAMS

- Our social programme team plan a full schedule of activities and trips for you (see page 46)
- Our accommodation team take care of all the arrangements for your chosen accommodation (see page 50)
- Our Welfare Officer is here for you talk to about anything that will help your well-being
- We are an accredited exam centre, so you can book and sit your exam with us too. Examinations booking service included with any course (you only pay the exam board exam fee to sit the exam)



# HOW TO CHOOSE A LANGUAGE SCHOOL

Here are some tips on how to choose the best language school for you.

- ✓ **Check on a map to find out exactly where the school is, to make sure it matches your expectations**  
Our address is International House London, 16 Stukeley Street, Covent Garden, London WC2B 5LQ, so you can look us up
- ✓ **Check you can see pictures of the school you will be learning in**  
You will find lots of pictures of our school in this brochure and on our website: if you'd like to see more, then just let us know
- ✓ **Check that the school has been inspected by the British Council and check the results**  
The latest British Council inspections make us the number one school in central London. You can view our British Council reports on our website
- ✓ **See how long the school has been teaching for. This is a good indicator of expertise and also of the security of your booking**  
We have been teaching for over 65 years
- ✓ **Check the qualifications of the teachers at the school**  
All our teachers are CELTA-qualified, many are Delta-qualified. Both teaching qualifications represent excellence in teaching and are assessed by the University of Cambridge

”  
The class programme is adjusted to fit my level. The teachers are very good. If I come back to England, I want to come back to this school again.  
Jung, Korea, General English



## STUDENT

## WELFARE

Our dedicated student welfare officers are here to help if you have any personal or emotional problems during your stay, or if you just need someone to talk to.

They can give support and confidential advice for a range of welfare issues.

We make sure that everyone is treated equally and the school is a friendly and open environment. We have policies to ensure this is the case. We also train all our staff in safeguarding awareness and child protection.

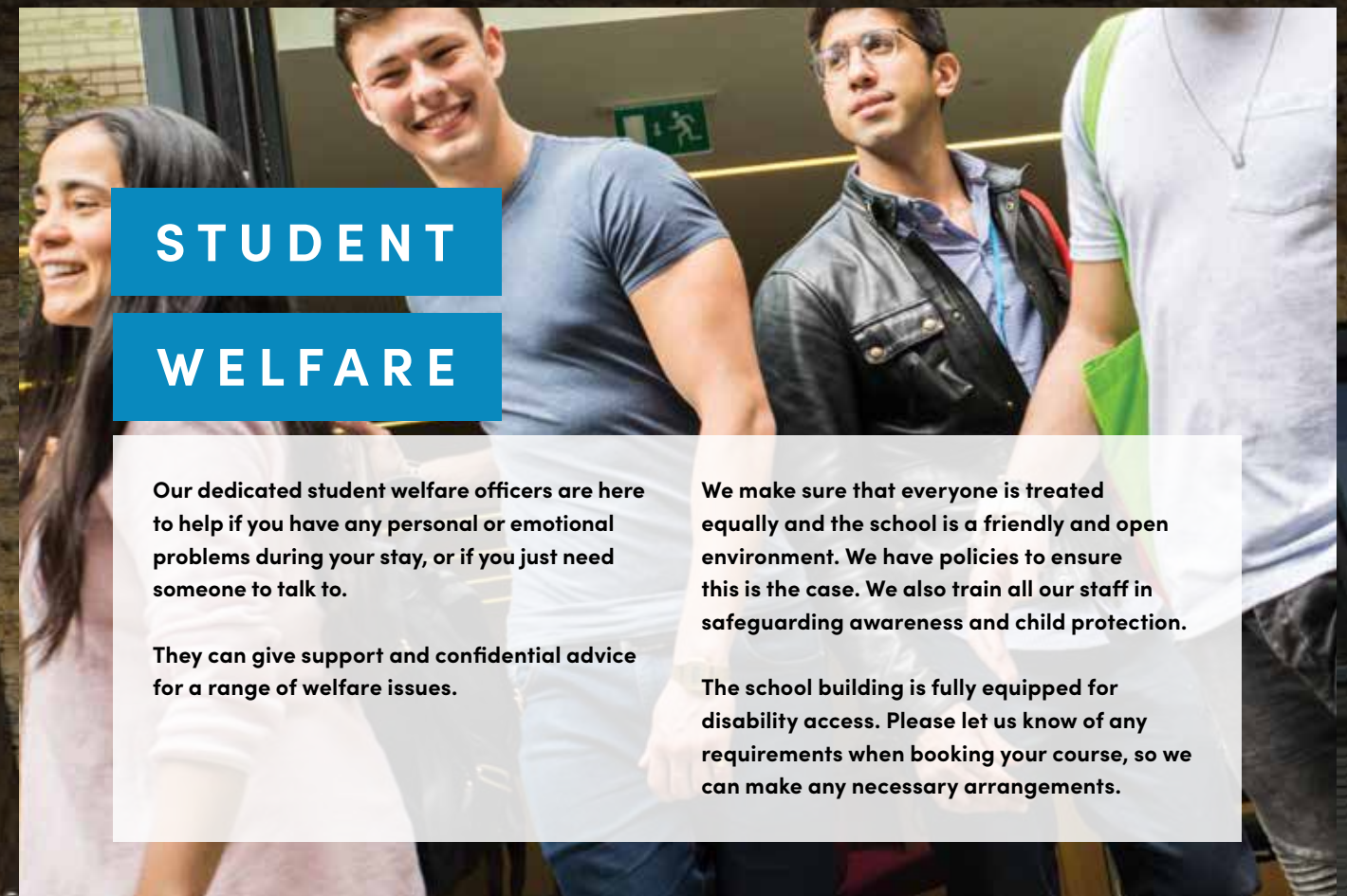
The school building is fully equipped for disability access. Please let us know of any requirements when booking your course, so we can make any necessary arrangements.

## TAKE THE

## VIRTUAL TOUR

All you need is a smartphone. Simply download the app 'VR Direct' on your phone, put in the code 'gl4ilp' and voila! A tour of IH London from anywhere in the world.

If you'd like a pair of (free) IH London VR goggles, please contact [marketing@ihlondon.com](mailto:marketing@ihlondon.com). They aren't essential to view the tour, but they enhance the experience.





# STEPS TO SUCCESS

International House London is an educational trust and we continue the aims of our founders: to promote intercultural understanding and teaching standards within education.

Profits are reinvested to improve the learning experience.

FRENCH 2%

THAI 3%

SPANISH 4%

RUSSIAN 5%

TURKISH 5%

BRAZILIAN 6%

JAPANESE 6%

SAUDI ARABIAN 8%

KOREAN 8%

ITALIAN 13%

CHINESE 15%

A MIX OF OVER 80 OTHER NATIONALITIES 25%

\*Data is for 2018 as our 2020 brochures are produced in the middle of 2019.

## WE TAKE YOUR DREAMS SERIOUSLY

We have steps to success that we follow to ensure you receive the best teaching at IH London.

## OUR COURSES

We will help you learn and progress by designing well-structured courses and providing educational support services.

## YOU ARE AN INDIVIDUAL

Before enrolling we will listen to your needs and give you guidance on choosing the right course.

## WE KEEP YOU INFORMED

You will be given clear and accurate information about all aspects of your course, examination and other services.

## OUR TEACHERS

You will be taught by CELTA-qualified teachers, with many also advanced Delta-qualified. More than 80% of our teachers are also teacher trainers. Our teaching experts speak at world-famous teaching events, such as IATEFL.

## OUR SENIOR ACADEMIC TEAM

Our teachers are backed by skilled educational managers to help you have the best possible experience at IH London.

## FEEDBACK AND IMPROVEMENT

Your learning will be regularly assessed during your course to help you progress. You will have opportunities to discuss how to improve.

## WE LISTEN TO YOU

You will be encouraged to give us feedback so we can continue to improve your experience while you are still studying with us.

## OUR DIVERSITY

Diversity is celebrated at International House London and we treat everybody fairly and equally. Last year, we welcomed students from 150 countries on our adult courses.



# OUR COURSES

## GENERAL ENGLISH

A great all-round course, for all levels. Improve your English speaking, writing, reading and listening skills.

Page 20 →

## GENERAL ENGLISH PLUS LANGUAGECERT

Boost your English speaking skills and prepare for the LanguageCert Speaking exam, an internationally recognised qualification.

Page 22 →

## ACADEMIC SKILLS

Improve your academic language and gain confidence in the skills you'll need in an English-speaking academic environment.

Page 24 →

## LONDON EXPERIENCE

A fun way to improve your English, while exploring one of the most famous cities in the world.

Page 26 →

## ENGLISH WITH WORK EXPERIENCE

A Business English course with work experience in our offices in London.

Page 28 →

## ENGLISH FOR FAMILIES

Learn English and explore London together as a family. Classes arranged for all levels within the family.

Page 30 →

## HOME AND SCHOOL

Classes at school in the morning and one-to-one afternoon sessions with your personal host tutor: the best of both learning experiences.

Page 32 →

## ONE-TO-ONE

A course and a teacher dedicated entirely to you and your goals. Study at IH London or online.

Page 34 →

## IELTS PREPARATION

Achieve the IELTS score you need to achieve your next career goal, study at an English-speaking university, or travel.

Page 38 →

## IELTS TEST TECHNIQUE

An intensive one week course to prepare for IELTS. Designed for students who have the English skills and want to focus on technique.

Page 39 →

## CAMBRIDGE B2 FIRST

Prepare for the Cambridge English First exam. Show you have the language skills to communicate confidently in an English-speaking environment.

Page 42 →

## CAMBRIDGE C1 ADVANCED

Prove your advanced skills with this Cambridge step. A high-level English qualification to prepare you for university or professional life.

Page 43 →

## CAMBRIDGE C2 PROFICIENCY

Prepare for the highest Cambridge English exam. This qualification shows the world you have mastered English to an exceptional level.

Page 44 →

## CAMBRIDGE INTENSIVE

Spend your summer in London on an intensive course to prepare you for the Cambridge B2 First or Cambridge C1 Advanced exam.

Page 45 →

”  
It was an amazing time, which I'll never forget. The teachers are great and so were the lessons.  
Felix, Switzerland, General English



# CHART YOUR PROGRESS

1

Before your course starts, you take the online level placement test: [testmylevel.com](https://testmylevel.com)

2

On arrival day, you will have a one-to-one interview with a teacher to further assess and clarify your English level. You'll also be given course materials to help guide you through your learning.

3

During your course, teachers continually assess your progress and suggest areas for improvement. Every week your teacher will design a range of clear learning outcomes, linked to the Common European Framework Reference for languages (CEFR) (see page 14)

You can also meet with academic managers in student hour to talk about:

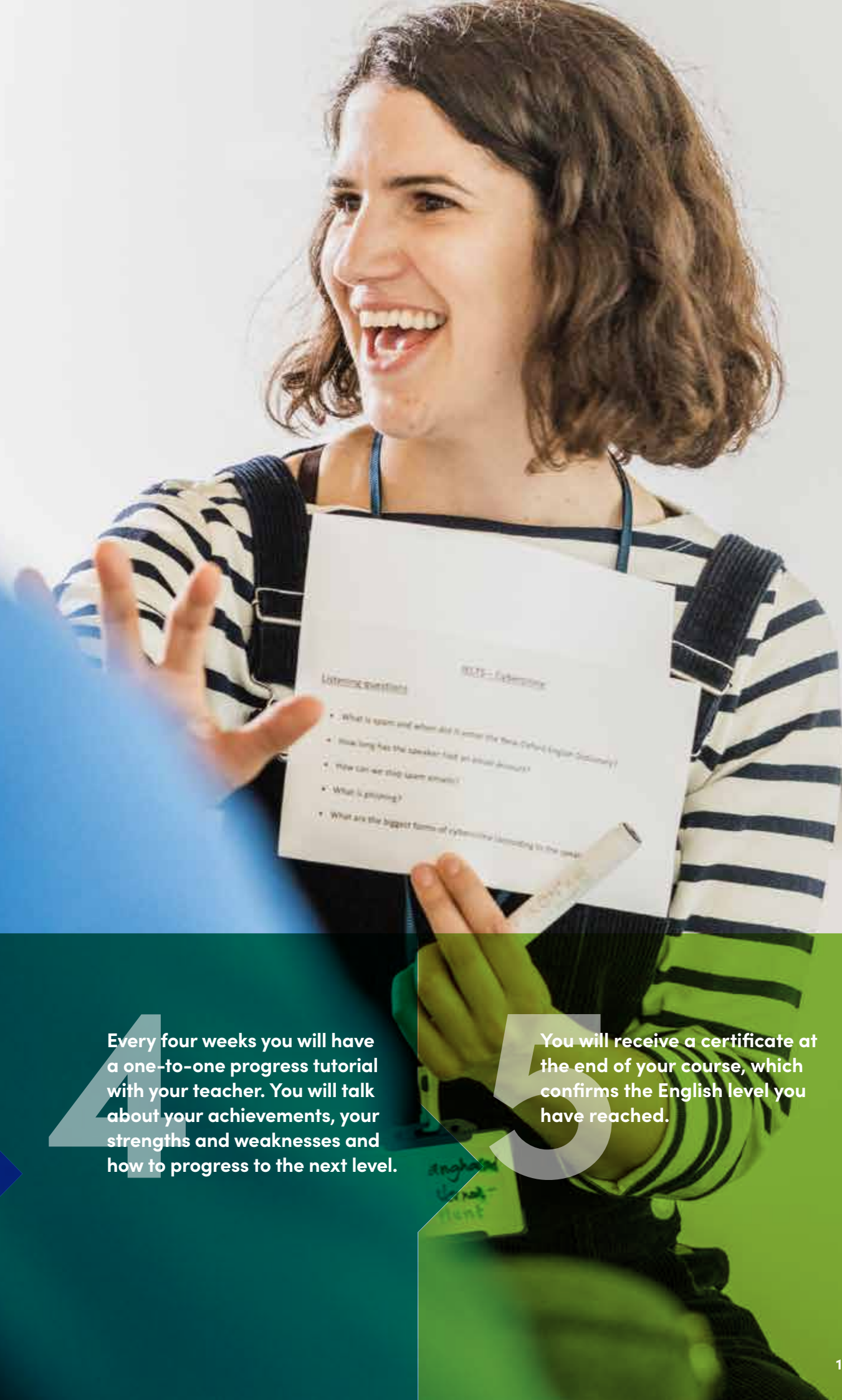
- > Your progress
- > Your learning goals
- > Your study plan and course options
- > How to apply for jobs or university

4

Every four weeks you will have a one-to-one progress tutorial with your teacher. You will talk about your achievements, your strengths and weaknesses and how to progress to the next level.

5

You will receive a certificate at the end of your course, which confirms the English level you have reached.





# HOW TO CHOOSE

# A LANGUAGE COURSE

English is the most widely spoken language in the world. Learning and improving your English will open up career and life opportunities.

We've put together a guide to help you choose a course. If you'd like any help choosing, contact our friendly team who can advise on the best course for you (see page 18).

## WHICH ENGLISH LEVEL ARE YOU?

All of our courses will improve your English and our teachers will tailor the course for your level. It's a good idea to know which level you are now to help you choose the right course for you.

In order to help you assess your level, we have a free English level test on our website to help you find out: [testmylevel.com](https://www.ihlondon.com/testmylevel)

### ENGLISH LANGUAGE LEVELS EXPLAINED

All of our courses follow the Common European Framework Reference for Languages (CEFR). Every course page lists the level the course is suitable for and many of our courses are available for all levels (you will be placed in a class with people of a similar level to you).

LANGUAGE LEVELS	Common European Framework of Reference (CEFR)	BASIC			INDEPENDENT			PROFICIENT	
		A1 Beginner	A2 Elementary	A2+ Pre-Intermediate	B1 Intermediate	B2 Upper intermediate	B2+ Pre-Advanced	C1 Advanced	C2 Advanced Plus
						Cambridge B2 First (FCE)		Cambridge C1 Advanced (CAE)	Cambridge C2 Proficiency (CPE)
					4.5	5.5	6	7	8+



WHAT WOULD YOU LIKE TO ACHIEVE

AT THE END OF YOUR COURSE?

Thinking about what you would like to happen as a result of your course can help guide you towards the right course for you.

HOW MUCH TIME ARE YOU ABLE TO SPEND ON A COURSE IN THE UK?

Think about how many weeks you would like to spend in London, learning and exploring the UK. You are very welcome to stay as long as you want.

You'll find the length of the course and start dates listed on every course page. You can also combine any of our courses for your stay too.

Our General English courses have start dates every Monday, and you choose the number of weeks you would like. Other courses have a set number of weeks that you can choose from, for example: London Experience is 1-4 weeks and IELTS preparation is a choice of 4 or 8 weeks.

YOUR OBJECTIVE		YOUR COURSE	
	I'd like a qualification to prove my English skills for my career, study at university and travel.		You'll need an IELTS or Cambridge Exams preparation course. Pages 36 and 40 will explain more about the benefits of each type of exam and the levels available.
	I want an intensive course to help me boost my English skills in a short time.		You would benefit from a One-to-One course (page 34) or a Home and School course (page 32).
	I'd just like to improve my English skills, have fun, and see London.		You'll love our General English courses (page 20) or the London Experience course (page 26).
	I'd like to learn and experience London with my whole family.		Our English for Families (page 30) is the perfect one for you!
	I'd like to develop the language, thinking and study skills that will help me study in English at university or college.		You'll benefit most from our Academic skills course (page 24).
	I'm an experienced professional and I want to improve my English for my career in a really focused way.		Our courses at The Executive Centre will be great for you. Enquire for a brochure or visit our website.
	I'd like to learn business English and gain practical work experience in England.		Our English with Work Experience course is just what you need (page 28)



# GENERAL ENGLISH

A great all-round course, for all levels.  
Improve your English speaking, writing,  
reading and listening skills.

## WHO IS THIS COURSE FOR?

Students of all levels who want to improve their English. You will be placed in a class with people of a similar language level as you. You can choose from 15, 20 or 25 lessons per week.

## COURSE SUMMARY

Language level:	A2 (basic elementary level) and above You will be placed in a class with people of a similar language level as you.
Course length:	Choose your course length, minimum 1 week
Maximum class size:	14
Age:	16 and above
Classroom lessons per week:	Choose from 15, 20 or 25
Lesson times:	Monday to Friday
General English 15 Morning:	09.00 – 12.00
General English 15 Afternoon:	12.15 – 13.10 and 13.15 – 15.15
General English 20:	09.00 – 12.00 and 12.15 – 13.10
General English 25:	09.00 – 12.00 and 13.15 – 15.15
Start dates:	Every Monday* *except public bank holidays

## LEARNING OUTCOMES

You will be able to:

- ✓ Communicate more fluently
- ✓ Improve your accuracy
- ✓ Use strategies and techniques to develop all four skills – listening, reading, writing and speaking (including pronunciation)
- ✓ Feel more confident in English-speaking environments and interacting with other English speakers.

## COURSE CONTENT

- › Teachers adapt the course for the needs and level of each class.
- › Regular individual tutorials with your teacher help you to achieve your learning goals.
- › Working with other students develops your communication skills through class discussions and project work.
- › Develop your grammar and vocabulary.
- › Use a wide range of motivating materials including digital resources and course books.
- › Learn outside the classroom too, with our social programme and English conversation club.

## AFTERNOON FOCUS CLASSES

English lessons for General English are conducted in the morning and then there are afternoon focus classes, so students can focus on specific areas and fast-track their learning. The focus classes are offered at three different levels: low, middle and high.

General English 15 afternoon-only	General English 20	General English 25
› Choose from any of the General English 20 or 25 focus classes.	Focus classes can include: <ul style="list-style-type: none"><li>› Speaking and Grammar</li><li>› Speaking and Writing</li><li>› Speaking and Vocabulary</li><li>› Speaking and Listening</li><li>› Speaking and Reading</li></ul>	Focus classes can include: <ul style="list-style-type: none"><li>› Business English</li><li>› Everyday English</li><li>› English for Exams</li><li>› Research and Debate</li><li>› Communication and Media</li></ul>

## PROGRESS TO

- › Another General English course at the next level
- › An Academic Skills course (page 24)
- › Prepare for the LanguageCert speaking exam (page 22)
- › Prepare for a Cambridge English exam (page 40)
- › Prepare for IELTS (page 36)

“  
It's my first time in London and I'm happy I get the chance to study at IH London. The teachers work hard and are well-prepared for the lessons. I hope I can take another course in the future.  
Pan-Yuan, Taiwan, General English

Course timetables available on our website



# GENERAL ENGLISH

## PLUS LANGUAGECER

Boost your English speaking skills and prepare for the LanguageCert Speaking exam, an internationally recognised qualification.

NEW  
for  
2020

Language  
Cert

### WHO IS THIS COURSE FOR?

Students of all levels who want to improve their spoken English and gain the LanguageCert qualification to prove their level. This afternoon course can also be combined with any of our morning courses. General English 15 Morning works well with this course.

### COURSE SUMMARY

Language level:	A2 to C1 (basic elementary to advanced) You will be placed in a class with people of a similar language level as you.
Course length:	Choose your course length, minimum 2 weeks
Maximum class size:	14
Age:	16 and above
Classroom lessons per week:	5 (minimum of 2 weeks) (Lessons are 55 minutes)
Lesson times:	Monday to Friday 12.15–13.10
Start dates:	06 and 20 January, 03 and 17 February, 02, 16 and 30 March, 27 April, 11 and 25 May, 08 and 22 June, 06 and 20 July, 03 and 17 August, 14 and 28 September, 12 and 26 October, 09 and 23 November, 07 December 2020

### LEARNING OUTCOMES

Take this course to:

- ✓ Feel more confident in English-speaking environments and interacting with other English speakers
- ✓ Communicate more fluently
- ✓ Speak about a variety of topics in English
- ✓ Be prepared for the LanguageCert Speaking Exam
- ✓ Gain an internationally recognised exam.

### COURSE CONTENT

The LanguageCert Speaking exam is designed to test the use of English in real-life situations. During the course you will use and practise a variety of tasks to be successful in the exam. There will be an emphasis on discussions and role plays, with lots of practice in the English topics tested for your level.

Conversation topics can include: socialising, science, arts, beliefs, travel, and entertainment.

The course will vary depending on your English level. For example, B1 learners (intermediate) will focus on how to:

- › communicate personal information
- › express opinions and ideas
- › communicate appropriately in social situations
- › communicate in real-life situations using a range of functional language
- › exchange information and opinions
- › co-operate to reach agreement/decision
- › present a topic
- › narrate, describe, communicate ideas and express opinions.

### PROGRESS TO

- › The next LanguageCert English level
- › General English course to further develop your skills (page 20)
- › An Academic Skills course (page 24)
- › Prepare for a Cambridge English exam (page 40)
- › Prepare for IELTS (page 36)



[ihlondon.com/english-plus-languagecert](http://ihlondon.com/english-plus-languagecert) →



# ACADEMIC

# SKILLS

Improve your academic language and gain confidence in the skills you'll need in an English-speaking academic environment.

Course timetables available on our website

## WHO IS THIS COURSE FOR?

Students who want to learn and prepare for the language and academic culture of college or university in the UK. This course can be booked separately or combined with any General English afternoon course.

## COURSE SUMMARY

Language level:	B2 (upper intermediate) and above
Course length:	4 weeks
Maximum class size:	12
Age:	16 and above
Classroom lessons per week:	15 (Lessons are 55 minutes)
Lesson times:	Monday to Friday 09.00 – 12.00
Start dates:	06 January, 03 February, 02 March, 30 March, 27 April, 01 June, 06 July, 03 August, 01 September, 28 September, 26 October, 23 November 2020

## LEARNING OUTCOMES

Take this course to:

- ✓ Understand the academic demands and expectations of university and college courses in English
- ✓ Use a range of key vocabulary and language for an academic context
- ✓ Write extended essays and assignments based on research and reading
- ✓ Think critically and express your opinions in both written and spoken English.

## COURSE CONTENT

The course is designed to inspire and prepare you for higher education. There is a clear focus on academic writing and the teachers will cover a wide range of topics to help you research, take notes and develop your academic English. You will also explore university culture and expectations in the UK and develop your critical thinking skills.

The course content will change depending on the needs of the group, but you can expect to:

- › Discuss and debate a wide range of topics to improve your fluency and accuracy
- › Listen to talks and lectures and explore strategies for note-taking
- › Read a wide range of academic texts such as articles, essays and reports
- › Expand and explore your knowledge of academic vocabulary
- › Be given tailored feedback on your academic written English.

## PROGRESS TO

- › Higher education in English
- › General English course to further develop your skills (page 20)
- › Prepare for IELTS (page 36)

[ihlondon.com/academic-skills](https://ihlondon.com/academic-skills)





# LONDON

# EXPERIENCE

A fun way to improve your English, while exploring one of the most famous cities in the world.

## WHO IS THIS COURSE FOR?

People who want to improve their English, learn about London and experience British culture. This afternoon course can also be combined with any of our morning courses.

## COURSE SUMMARY

Language level:	B1 (intermediate) and above You will be placed in a class with people of a similar language level as you.
Course length:	Choose from 1 to 4 weeks
Maximum class size:	14
Age:	18 and above
Classroom lessons per week:	15 (Lessons are 55 minutes)
Lesson times:	Monday to Friday 13.15-16.15
Start dates:	Every Monday in January, June, July and August (except UK public holidays)

## LEARNING OUTCOMES

You will be able to:

- ✓ Find your way around London like a local
- ✓ Understand and engage in British customs and traditions
- ✓ Use the language you have learned during the structured lessons while exploring London
- ✓ Communicate with locals in a variety of contexts in real-life situations.

## COURSE CONTENT

The course is task and topic based. Lessons take place inside and outside of the classroom in a variety of interesting venues across the city, depending on the weather.

Each day will focus on a specific topic, for example:






- › London's museums: learn about this great tradition and their history
- › London's markets: visit one of London's famous markets and learn about English culinary traditions
- › London's history: learn about and visit the many historical landmarks across the capital
- › London's parks: explore nature in the middle of the capital and learn about the culture of English gardens.

## PROGRESS TO

- › General English course to further develop your skills (page 20)
- › Live with a tutor on the Home and School course (page 32)
- › One-to-One lessons (page 34)

Lessons are very focused and funny at the same time, very professional. I also really appreciate the location in Covent Garden, in the centre of London.

Marie-Caroline, France, General English

SAMPLE TIMETABLE				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
13:15 - 16:15				
LONDON MUSEUMS & HISTORY	THE ROYAL FAMILY	LONDON THROUGH LITERATURE & FILM	HOME LIFE	FOOD, MARKET & PUB LIFE
				
BRITISH MUSEUM	BUCKINGHAM PALACE & GREEN PARK	BAKER STREET AND NOTTING HILL	GEFFRYE MUSEUM & HOXTON/SHOREDITCH	BOROUGH MARKET & LONDON BRIDGE PUBS
Reading and discussion on the value of museums and art galleries – should museums be free and why?	How much do you know about the Royal family? Quiz and discussion	Research and prepare presentations on two famous literary or filmic areas of London	Listening: British people describing their lifestyles/homes. Discussion: modern v traditional	Debate: which country has the best food culture? Supermarkets v markets? Meat v vegetables?



# ENGLISH WITH WORK EXPERIENCE

NEW  
for  
2020

An English course to boost your career, with work experience in our offices in London.

## WHO IS THIS COURSE FOR?

This course is designed for undergraduates or very young professionals to gain professional experience while improving their English skills.

## COURSE SUMMARY

Language level:	B1 (intermediate) and above You will be placed in a class with people of a similar language level as you.
Course length:	2 or 4 weeks (2 week courses are theory only with no work experience)
Maximum class size:	6
Age:	16 and above
Classroom lessons per week:	25 lessons per week in weeks 1 and 2. Weeks 3 and 4 are work experience (or research for students who are not allowed to work in the UK) (Lessons are 55 minutes)
Lesson times:	
Weeks 1 and 2:	Monday to Friday 09.30–12.30 and 13.30–15.30
Weeks 3 and 4:	Monday to Friday 09.00–13.00 work experience, plus academic research and one hour tutorial with the teacher in the afternoon
Start dates:	06 July, 20 July, 03 August, 17 August 2020

## LEARNING OUTCOMES

Take this course to:

- ✓ Communicate more fluently in a professional and academic context
- ✓ Improve your accuracy when writing a CV or a power point presentation
- ✓ Use strategies and techniques to develop all four skills – listening, reading, writing and speaking (including pronunciation)
- ✓ Feel more confident in English-speaking academic and professional environments
- ✓ Use effective language to negotiate objectives and outcomes when working as part of a team

## COURSE CONTENT

Learn English in class, and practise your skills on a work experience placement with IH London. You will work in HR, Sales & Marketing, Modern Languages, Student Services or Finance.

This course is an ideal introduction to the language and culture of working in the United Kingdom. Language classes will focus on spoken and written communication for professional contexts.

The English lessons are combined with work experience: you will be assigned to a department within the school and will be in charge of a project.

Your final task will be to prepare and present your project results to the department

## PROGRESS TO

- › Higher education in English
- › A new career
- › Prepare for IELTS (page 36)

[ihlondon.com/english-work-experience](http://ihlondon.com/english-work-experience) →

## SAMPLE TOPICS

### HUMAN RESOURCES

- › Writing a successful CV
- › Preparing for job interviews – questions to ask and questions to answer
- › Conducting interviews

### MARKETING

- › Social media platforms and types of campaigns
- › Language style for different marketing campaigns
- › Creating marketing templates for print and online

### FINANCE

- › Discussing figures and trends
- › Analysing and discussing balance sheets and profit & loss accounts

### IT

- › Computer and technology related vocabulary

### SKILLS FOR WORK

- › Preparing and delivering a presentation in a professional environment
- › Language and culture of negotiations
- › Writing work emails
- › Work meetings: organising, running and closing a meeting
- › Managing a project effectively



# ENGLISH

# FOR FAMILIES

NEW  
for  
2020

Learn English and explore London together as a family.

## WHO IS THIS COURSE FOR?

Families who want to learn English and experience British culture together. Family members can be at different English language levels.

## COURSE SUMMARY

Language level:	A2 to C1 (basic elementary level to advanced) People within the family can be at different levels.
Course length:	Choose your course length, minimum 1 week
Maximum class size:	Varies with options chosen (no more than 14)
Age:	Families with children aged 5 and above
Classroom lessons per week:	15 (Lessons are 55 minutes)
Lesson times:	Monday to Friday Choose 09.00-12.00 or 13.15 - 16.15
Start dates:	Every Monday (except UK public holidays)

## LEARNING OUTCOMES

Take this course to:

- ✓ Learn with your whole family
- ✓ Explore London and British culture
- ✓ Communicate more fluently, accurately and naturally
- ✓ Develop all four skills – listening, reading, writing and speaking (including pronunciation)
- ✓ Feel more confident in English-speaking environments and interacting with other English speakers.

## COURSE CONTENT

You can choose to learn in family lessons or learn separately still within the same location.

Adults can choose any of our Learn English group or one-to-one courses (all in this brochure) or any of our Executive Centre courses, which are bespoke courses for professionals held in our exclusive Executive Centre (request an Executive Centre brochure or visit our website).

Children are taught in the same location as their parents, with their own tutor. These are usually one-to-one lessons, but if siblings are the same level then they can be taught together.

The whole family will develop their communication skills through activities such as role-play and class discussions, and learn, review and practise new language every day.

Whether you chose to study with your family or in different groups, our lessons are fun, dynamic and motivating, and will help the entire family achieve their language learning goals together.

## PROGRESS TO

- › One-to-One online lessons when you return home (page 34)
- › A course at one of our Young Learner Centres for children aged 8-17 (request a brochure)



# HOME

# AND SCHOOL

NEW  
for  
2020

Classes at the school in the morning and one-to-one afternoon sessions with your personal host tutor. The best of both learning experiences for fast learning.

## WHO IS THIS COURSE FOR?

This course is for anyone who wants to rapidly improve their English by staying with an experienced English tutor, while also attending group lessons and social trips at the school.

## COURSE SUMMARY

Language level:	A2 (basic elementary level) and above You will be placed in a class with people of a similar language level as you
Course length:	Choose your course length, minimum 2 weeks
Maximum class size:	14 for group class (one for private tuition)
Age:	16 and above
Classroom lessons per week:	25 (15 class lessons and 10 lessons of one-to-one host tuition) (Lessons are 55 minutes)
Lesson times:	Monday to Friday 09.00-12.00 for group classes Private tuition with your host tutor to suit you
Start dates:	Every Monday (except UK public holidays)

## LEARNING OUTCOMES

Take this course to:

- ✓ Communicate more fluently
- ✓ Improve your accuracy
- ✓ Use strategies and techniques to develop all four skills – listening, reading, writing and speaking (including pronunciation)
- ✓ Feel more confident in English-speaking environments and interacting with other English speakers
- ✓ Develop the areas you need the most help in
- ✓ Excel in topics of interest to you.

## COURSE CONTENT

You will have three morning lessons every day Monday to Friday (15 hours per week) at IH London. The class will have students at a similar English level as you, and the teacher will have regular one-to-one feedback sessions with you to set learning targets.

During these classes you will:

- › work with other students and engage in activities such as role-plays, pair work, and class discussions
- › learn, review and consolidate new language everyday
- › get regular homework to help you review and check your understanding of what you have learned in class
- › Develop skills and techniques across all four language areas: reading, writing, speaking and listening

You will also have 10 lessons of one-to-one personalised English tuition with your host tutor. Your afternoon one-to-one classes will give you the opportunity to further develop the English you learned that morning, to focus on topics of interest, or to give you extra help with topics you are struggling with.

- › Additional speaking and listening practice
- › Help with homework and additional assignments
- › Extra support in the areas you need it most
- › The chance to consolidate, review and revise at your own pace
- › Receive Student Progress Reports to help you focus your learning.

The course includes 13 nights half-board accommodation (full-board at weekends) with a private, comfortable study bedroom.

## PROGRESS TO

- › 30 minutes online video tuition with your InTuition tutor after you return home (included with your course)
- › One-to-One lessons (page 34)
- › Prepare for a Cambridge English exam (page 40)
- › Prepare for IELTS (page 36)

Course  
timetables  
available on  
our website

[ihlondon.com/home-and-school](https://ihlondon.com/home-and-school)





# ONE-TO-ONE

A course and a teacher dedicated entirely to you. Visit IH London or study online.

## WHO IS THIS COURSE FOR?

Students who want individual tuition to focus on their specific goals and needs, at their own preferred pace. One-to-one lessons can be booked as a full course or added to other IH London courses.

## COURSE SUMMARY

Language level:	A1 (absolute beginner) and above
Course length:	Choose your course length, minimum 5 lessons
Age:	16 and above
Classroom lessons per week:	5, 10, 15, 20, 25 or 30 (Lessons are 55 minutes)
Lesson times:	Flexible
Start dates:	Flexible

## LEARNING OUTCOMES

Take this course to:

- ✓ Communicate more fluently
- ✓ Improve your accuracy
- ✓ Use strategies and techniques to develop your English skills
- ✓ Develop the areas you need the most help in
- ✓ Excel in topics of interest to you
- ✓ Feel more confident in English-speaking environments and interacting with other English speakers
- ✓ Receive one-to-one tuition to prepare for exam courses

## COURSE CONTENT

You will define your learning outcomes with your teacher and they will create lessons based on your learning goals.

This course is perfect for complete beginners and advanced learners alike because everything is tailored for your needs.

One-to-one courses are intensive and based on exactly what you want and need to learn, so you progress quickly.

Choose to study at IH London or have your one-to-one classes online and study from anywhere in the world.

## PROGRESS TO

- › A new career
- › Higher education in English
- › Prepare for a Cambridge English exam (page 40)
- › Prepare for IELTS (page 36)

[ihlondon.com/englishone2one](https://ihlondon.com/englishone2one) →



“  
My one-to-one training helped me to maintain and improve my understanding and my level. I study online and return to IH London at regular intervals.  
Atanas, Bulgaria, One-to-one



# PREPARE FOR YOUR BEST IELTS SCORE

IELTS, the International English Language Testing System, is your key to travel, study and work in English-speaking countries.



IELTS is accepted by more than 10,000 organisations worldwide, including higher education institutions, professional associations, and private employers.

IH London is Europe's largest IELTS test centre and many of our IELTS teachers are also IELTS examiners.

Taking your end of course test could not be easier as you can book and sit your IELTS exam at IH London, with test dates every weekend.

## IELTS AT A GLANCE

- › IELTS is the world's leading language test.
- › The test evaluates ability in four language skills: listening, reading, writing and speaking.
- › IELTS uses a 9-band score system on a scale from 1 (non-user of English) to 9 (expert user of English).
- › IELTS is recognised by authorities and government departments.
- › IELTS Academic has 100% recognition from universities in the UK.

”

I had an amazing advanced language course here. The classes are fun and interesting. You can learn English and experience different cultures.

Aurelia, Italy, IELTS Preparation



# IELTS ACADEMIC

## TEST PREPARATION

Run at  
two levels:  
intermediate  
and advanced  
level

Gain the IELTS score you need to achieve your next career goal, study at an English-speaking university, or travel.

### WHO IS THIS COURSE FOR?

This course is for learners who want to get their best IELTS score by improving their English across all four skills (listening, speaking, reading and writing) and learning techniques for the IELTS Academic Test.

### COURSE SUMMARY

Language level:	B1 (intermediate level) and above
Course length:	Choose 4 or 8 weeks
Maximum class size:	12
Age:	16 and above
Classroom lessons per week:	Choose from 15 or 20 (Lessons are 55 minutes)
Lesson times:	Monday to Friday
IELTS 15:	13.15 – 16.15
IELTS 20:	12.15 – 13.10 and 13.15 – 16.15
Start dates:	06 January, 03 February, 02 March, 30 March, 27 April, 01 June, 06 July, 03 August, 01 September, 28 September, 26 October, 23 November 2020

### LEARNING OUTCOMES

Take this course to:

- ✓ Understand the IELTS Academic exam
- ✓ Feel more confident when you take the exam
- ✓ Use a range of academic language and communicate more fluently
- ✓ Use strategies and techniques to help improve all four skills – listening, reading, writing, speaking
- ✓ Think critically and express your opinions in both written and spoken English.

### COURSE CONTENT

During the course you will:

- › Cover all parts of the exam and be given strategies, techniques and advice on how to achieve the score you need
- › Complete a full practice test under exam conditions and get individual feedback from your teacher
- › Study each part of the exam and have regular tests to see your progress
- › Practise speaking using a wide range of language used in the exam
- › Develop your writing skills and learn how to analyse data and texts to help you write more accurately
- › Listen to different talks, lectures, programmes and conversations
- › Read a wide range of academic and exam style texts such as reports and academic articles
- › Increase your grammar and vocabulary range to help you improve your score.

### PROGRESS TO

- › A new career
- › Higher education in English
- › The next IELTS level
- › One-to-One lessons (page 34)

[ihlondon.com/ieltsacademic](http://ihlondon.com/ieltsacademic)



# IELTS

## TEST TECHNIQUE

An intensive one week course to prepare for the IELTS exam.

### WHO IS THIS COURSE FOR?

Students who will take the IELTS exam soon and want a short course to boost their skills and technique to achieve their best score.

### COURSE SUMMARY

Language level:	B2 (upper intermediate level) and above
Course length:	1 week
Maximum class size:	12
Age:	16 and above
Classroom lessons per week:	25 (Lessons are 55 minutes)
Lesson times:	Monday to Friday 09.00 – 12.00 and 13.15 – 15.15
Start dates:	13 and 27 January, 10 and 24 February, 09, 23 and 30 March, 20 and 27 April, 11 and 18 May, 01, 08, 15, 22 and 29 June, 06, 13, 20 and 27 July, 03, 10, 17 and 24 August, 07 and 21 September, 05 and 19 October, 02, 16 and 30 November, 07 December 2020

### LEARNING OUTCOMES

Take this course to:

- ✓ Understand the IELTS Academic exam
- ✓ Feel more confident when you take the exam
- ✓ Use strategies and techniques to help improve your IELTS score in all four skills – listening, reading, writing, speaking
- ✓ Improve your IELTS score in one week.

### COURSE CONTENT

The focus is on developing techniques and strategies to help you achieve your required band score at the IELTS exam.

Over the course of the week you will:

- › look methodically at each part of the IELTS test: listening, reading, speaking and writing
- › have access to past papers and other learning materials
- › gain advice on what examiners look for in each section of the exam
- › complete a full mock (practice) exam under exam conditions
- › receive individual feedback from the trainers on your weaknesses and how to improve them.

### PROGRESS TO

- › A new career
- › Higher education in English
- › The next IELTS level
- › One-to-One lessons (page 34)

We also run IELTS preparation evening courses. See our website or enquire for details.

[ihlondon.com/ielts-technique](http://ihlondon.com/ielts-technique)





PREPARE TO PASS

## YOUR CAMBRIDGE EXAM

The Cambridge English qualifications are part of the University of Cambridge. The exams are all internationally recognised and the qualification lasts forever.

Cambridge examinations are accepted by thousands of businesses and educational institutions throughout the world.



”

My teacher is professional and inspiring, and helped me prepare for and pass my Cambridge Advanced exam with great results. His lessons were engaging and well-structured and showed his attention in planning using a variety of materials and activities. He shows a great passion for teaching his language and his culture and he goes the extra mile to ensure his students experience success.

Carla, Italian, Cambridge Advanced preparation



### CAMBRIDGE EXAMS AT A GLANCE

- › Cambridge English qualifications are based on research into effective teaching and learning.
- › Each exam focuses on a level of the Common European Framework of Reference (see page 14), helping learners to improve their speaking, writing, reading and listening skills step by step.
- › There is a clear route for progression through the Cambridge English exam levels.
- › Cambridge English qualifications are internationally respected in-depth exams.
- › Cambridge English is part of the University of Cambridge.
- › The qualifications don't expire, so you will have them forever.
- › The qualifications are accepted and trusted by thousands of leading higher education institutions, employers and governments worldwide.



CAMBRIDGE

B2 FIRST

Prepare for the  
Cambridge English First exam.

## WHO IS THIS COURSE FOR?

This qualification shows you have the language skills needed to communicate confidently in an English-speaking environment.

## COURSE SUMMARY

Language level:	B2 (upper intermediate level)
Course length:	10 weeks
Maximum class size:	12
Age:	16 and above
Classroom lessons per week:	Choose from 15 or 20 (Lessons are 55 minutes)
Lesson times:	Monday to Friday
Cambridge 15:	13.15 – 16.15
Cambridge 20:	12.15 – 13.10 and 13.15 – 16.15
Start dates:	06 January, 30 March, 05 October 2020

## LEARNING OUTCOMES

Take this course to:

- ✓ Communicate effectively face-to-face, exchanging opinions and presenting arguments
- ✓ Follow conversations and presentations on a range of topics
- ✓ Write persuasive arguments
- ✓ Write letters, reports and articles
- ✓ Be confident and prepared for the Cambridge B2 exam.

## COURSE CONTENT

You will:

- › Be given the exam techniques and test-taking strategies that you need to pass the exam
- › Have a full practice exam during the course and receive feedback and advice from your teacher
- › Discuss a wide range of topics to improve your fluency and accuracy
- › Focus on different aspects of writing to develop your ability to write in different styles
- › Listen and understand the main ideas on a wide variety of topics
- › Read a range of texts, including news items, reports and articles
- › Develop your range of language to help in each part of the exam.

## PROGRESS TO

- › A new career
- › Higher education in English
- › Cambridge C1 Advanced

[ihlondon.com/cambridgeb2](http://ihlondon.com/cambridgeb2)



CAMBRIDGE

C1 ADVANCED

Prove your advanced skills with  
the next Cambridge qualification.

Course  
timetables  
available on  
our website

## WHO IS THIS COURSE FOR?

This qualification is proof of high-level achievement in English and the ideal qualification to prepare you for university or professional life.

## COURSE SUMMARY

Language level:	C1 (advanced level)
Course length:	10 weeks
Maximum class size:	12
Age:	16 and above
Classroom lessons per week:	Choose from 15 or 20 (Lessons are 55 minutes)
Lesson times:	Monday to Friday
Cambridge 15:	13.15 – 16.15
Cambridge 20:	12.15 – 13.10 and 13.15 – 16.15
Start dates:	06 January, 30 March, 05 October 2020

## LEARNING OUTCOMES

Take this course to:

- ✓ Express yourself with a high level of fluency and accuracy
- ✓ Communicate effectively using a wide range of language
- ✓ Follow complex group discussions and presentations
- ✓ Write in an engaging and persuasive style
- ✓ Write letters, proposals, reports and reviews
- ✓ Be able to follow an academic course at university level
- ✓ Be confident and prepared for the Cambridge C1 exam.

## COURSE CONTENT

You will:

- › Be given the exam techniques and test-taking strategies that you need to pass the exam
- › Have a full practice exam during the course and receive feedback and advice from your teacher
- › Discuss and debate a wide range of topics to improve your fluency and accuracy
- › Write about various topics with appropriate style and language
- › Follow complex listening that involves multiple speakers
- › Develop your key skills by reading a variety of challenging texts
- › Extend your range of language to help in each part of the exam.

## PROGRESS TO

- › A new career
- › Higher education in English
- › Cambridge C2 Proficiency

[ihlondon.com/cambridgec1](http://ihlondon.com/cambridgec1)





CAMBRIDGE

C2 PROFICIENCY

Prepare for the highest Cambridge English exam.

Course timetables available on our website

## WHO IS THIS COURSE FOR?

This is the highest level qualification and it shows the world you have mastered English to an exceptional level.

## COURSE SUMMARY

Language level:	C1 to C2 (advanced to proficient level)
Course length:	9 or 10 weeks
Maximum class size:	12
Age:	16 and above
Classroom lessons per week:	Choose from 15 or 20 (Lessons are 55 minutes)
Lesson times:	Monday to Friday
Cambridge 15:	13.15 – 16.15
Cambridge 20:	12.15 – 13.10 and 13.15 – 16.15
Start dates:	06 January (9 weeks), 30 March (10 weeks), 28 September (10 weeks)

## LEARNING OUTCOMES

Take this course to:

- ✓ Negotiate and persuade effectively at senior management level in international business settings
- ✓ Understand the main ideas of complex pieces of writing
- ✓ Talk about complex or sensitive issues, and deal confidently with difficult questions
- ✓ Be able to study demanding subjects at the highest level, including postgraduate and PhD programmes
- ✓ Be confident and prepared for the Cambridge C2 exam.

## COURSE CONTENT

You will:

- › Be given the exam techniques and test-taking strategies that you need to pass the exam
- › Have a full practice exam during the course and receive feedback and advice from your teacher
- › Discuss and debate a wide range of topics to improve your fluency and accuracy
- › Refine your writing skills in order to express your views effectively
- › Further develop your key skills by listening to a variety of complex topics
- › Read extended texts from different genres
- › Develop a broad range of language to help in each part of the exam.

## PROGRESS TO

- › A senior professional or academic environment, for example on a postgraduate or PhD programme.
- › A One-to-One course to help with specialised learning goals (page 34)

[ihlondon.com/cambridgec2](http://ihlondon.com/cambridgec2)



CAMBRIDGE

INTENSIVE

Summer intensive course to prepare you for the Cambridge B2 First or Cambridge C1 Advanced exam.

INTENSIVE SUMMER COURSES

## WHO IS THIS COURSE FOR?

People who want a fast-paced summer course to prepare for the Cambridge B2 First or Cambridge C1 Advanced exam. Spend your summer in London and leave with a Cambridge exam qualification.

## COURSE SUMMARY

Language level:	
Cambridge B2 First:	B2 (upper intermediate level)
Cambridge C1 Advanced:	C1 (advanced level)
Course length:	8 weeks
Maximum class size:	12
Age:	16 and above
Classroom lessons per week:	25 (Lessons are 55 minutes)
Lesson times:	Monday to Friday 09.00 – 12.00 and 13.15 – 15.15
Start dates:	
Cambridge B2 First:	06 July 2020
Cambridge C1 Advanced:	06 July 2020

## LEARNING OUTCOMES

Cambridge B2 First students, take this course to:

- ✓ Communicate effectively face-to-face, expressing opinions and presenting arguments
- ✓ Follow the news
- ✓ Write clear, detailed English, expressing opinions and explaining the advantages and disadvantages of different points of view
- ✓ Write letters, reports, stories and other types of text.

Cambridge C1 Advanced students, take this course to:

- Follow an academic course at university level
- Communicate effectively at a managerial and professional level
- Participate with confidence in workplace meetings or academic tutorials and seminars
- Express themselves with a high level of fluency.

## COURSE CONTENT

You will:

- › Be given the exam techniques and test-taking strategies that you need to pass the exam
- › Have a full practice exam during the course and receive feedback and advice from your teacher
- › Discuss a wide range of topics to improve your fluency and accuracy
- › Focus on different aspects of writing to develop your ability to write in different styles
- › Listen to different talks, lectures, programmes and develop key skills
- › Read a wide range of academic texts such as articles, essays and reports
- › Develop your range of language to help in each part of the exam.

## PROGRESS TO

- › A new career
- › Higher education in English
- › The next Cambridge level
- › A One-to-One course to help with specialised learning goals (page 34)

[ihlondon.com/cambridgeprep](http://ihlondon.com/cambridgeprep)





DISCOVER

LONDON

You will be living and learning in one of the most famous cities in the world. There is always something remarkable to see or do in London. Let us be your guide.



We have a dedicated social programme team who put together a monthly timetable of activities and day trips that you can sign up to, with many free of charge. This is available with any course, and for all our students to enjoy.

Thousands of unique restaurants, trendy rooftop bars, concerts across the city, West End theatre shows, independent shops and markets, make you feel part of big city life every single day of the year.

Did you know most national museums and art galleries in the UK are free, and only ask for an optional supportive donation?

You can also enjoy the eight royal parks in the city, and many more green spaces, all free. Walk or cycle, sit down with a book or have a picnic with friends – live like a local.

SOCIAL PROGRAMME					
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
WEEK 1					
SIGHTSEEING RIVER CRUISE	WINE/ JUICE & CHEESE	TOWER OF LONDON	HAMPTON COURT PALACE	BOWLING	PRIDE LONDON
3:30-5:30PM £10	4:15-6PM £5 / 10	2:30-5:30PM £17.50	2-8PM £35	3:30-5PM £5	12-6PM FREE
WEEK 2					
SKY GARDEN VIEWING PLATFORM	KARAOKE	WIMBLEDON	HARRY POTTER STUDIO TOUR	SOCIAL DARTS	MUSIC CONCERT
3:30-5:30PM FREE	4:30-7PM £5	3:30-8:30PM £20	3:30-8:30PM £59	3:30-5:30PM £5	5-10:30PM £25

The timetable is a sample only, subject to availability. Excursion dates and details may change.



LONDON'S MOST

FAMOUS ATTRACTIONS

- › The London Eye  
 › The Tower of London  
 › The View from The Shard  
 › London Dungeon  
 › Tate Modern (free)
- › British Museum (free)  
 › National Gallery (free)  
 › Natural History Museum (free)  
 › Victoria and Albert Museum (free)  
 › Science Museum (free)
- › Somerset House (free)  
 › Royal Museums Greenwich (free)  
 › Royal Academy of Arts (free)



EXPLORE

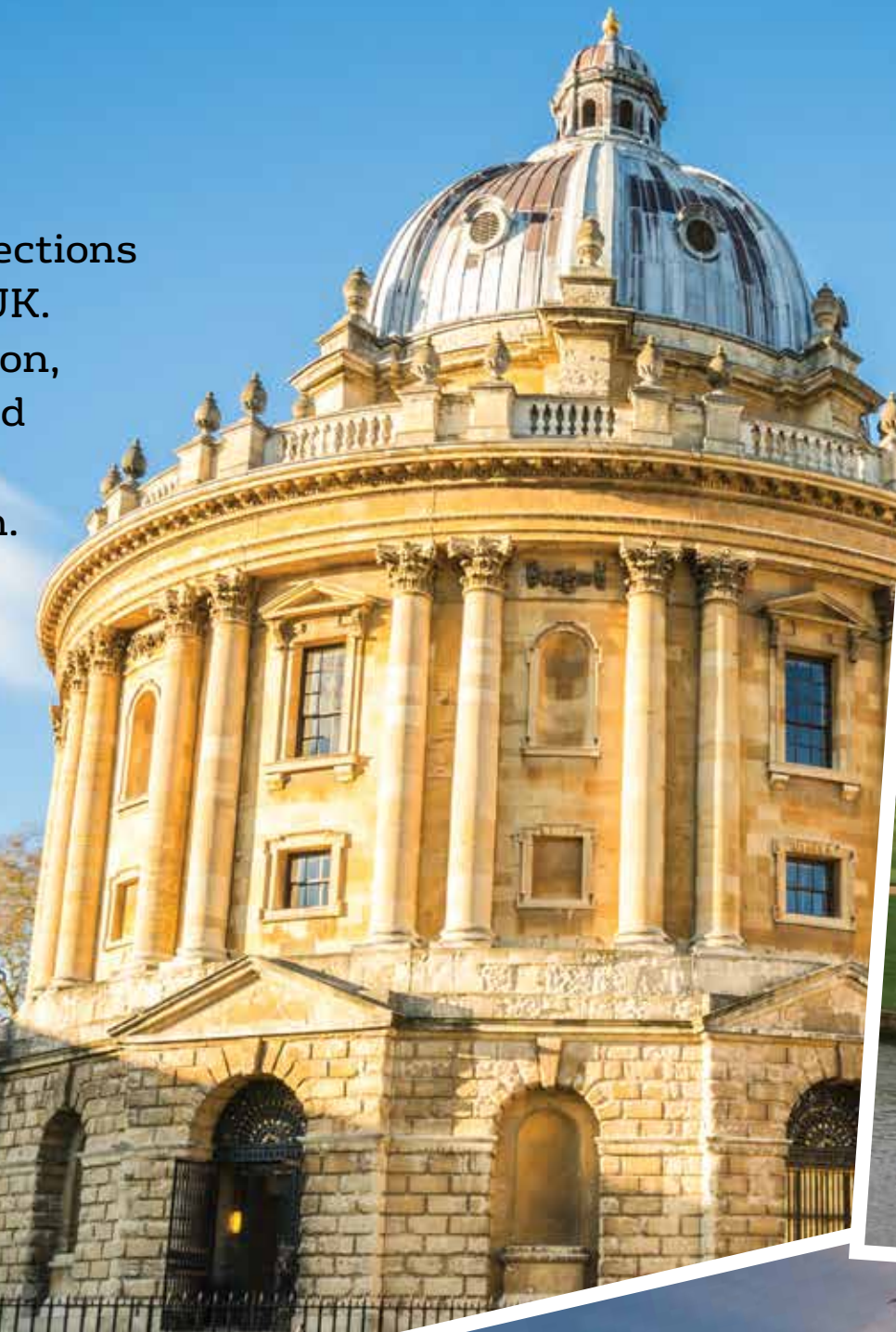
THE UK

London also has fast connections to everywhere else in the UK. The seaside town of Brighton, and historic Cambridge and Oxford are all only an hour away from London by train.

London's location and excellent travel links (not to mention the relatively small size of the UK) mean you can visit many famous destinations during your stay. An IH organised day trip is the perfect way to make new friends too.



OXFORD



CAMBRIDGE



BRIGHTON

## OUR SOCIAL TEAM CAN BE YOUR GUIDE

James, our Social Programme Coordinator, has 13 years' experience organising social programmes for students and is passionate about making sure everyone has a great time.

”

London is a very special city and a great place to learn English and also make new friends because it has something to offer everyone.

It is a mix of the old and the new: with history, many interesting attractions such as the London Eye, a vibrant nightlife, a lot of free museums and galleries, and a growing café culture (which suits coffee enthusiasts like me!). My favourite thing is that London has many beautiful parks where you can pause in the city and just relax.

I love taking students around London because I am always discovering something new for myself and I have the chance to introduce students to things which they would not find by themselves.

James,  
Social Programme Coordinator

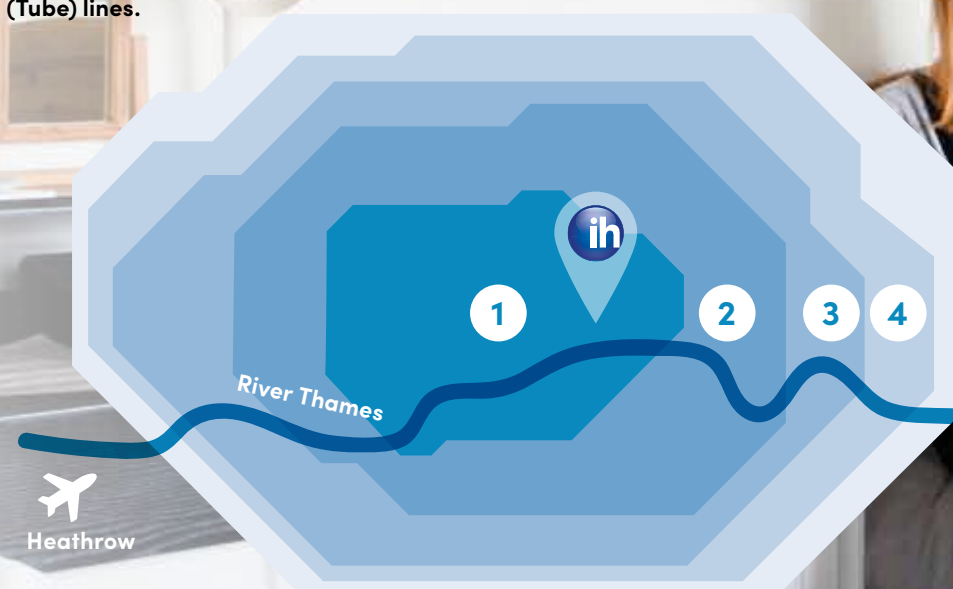


# ACCOMMODATION

Your home while you study with us is important. You can practise your English with the people you live with and explore the great city of London.

We have a range of accommodation options to suit you, including homestay with a host, one of our modern student residences, a boutique-style guest house, or even a hotel if you prefer.

IH London is in Zone One, in central London, close to Covent Garden, Holborn and Tottenham Court Road underground (Tube) lines.



## Zones One & Two

In Zones One and Two, we have a selection of student residences and hotel options. It means you can walk to the school, or take a short bus or underground ride. The cost of accommodation in the central area is higher than other parts of London.

## Zone Three

Zone Three offers a quieter area to live in, but it is still easy to get to and from the city centre. We offer homestay with a host in this area.

## Zone Four

This is the farthest Zone in which we have accommodation. We place students in homestay in this area. It takes about 40–50 minutes to commute from this Zone. Did you know that the average London commute takes 74 minutes? This zone still compares favourably! In this area, people often live in houses and not apartments, have gardens and live near parks. The Tube and buses operate in this area throughout the day and night.

”

My host was outstanding. All the conversations we had were just great and his cooking... excellent. It was such a pleasure, I'm sure I'll be back again.

Felix, Switzerland



# HOMESTAY

Live with an English-speaking host in their home and be welcomed as part of the family. Practise your English over meal times and immerse yourself in British culture.

Homestays offer the most cost-effective way to stay in London and improve your English. Families are selected and regularly visited by our staff and are fully compliant with all legal requirements.

Homestays provide a wonderful cultural experience: a home from home.

## You can choose from standard, superior or executive homestay:

### STANDARD

- › Good homes
- › Shared bathroom
- › Home cooking
- › Zones 2-4




### ALL HOMESTAYS

16+ AGE: over 16


 **DISTANCE FROM SCHOOL:** Varies. 20-50 minutes by public transport

 **INTERNET:** free wifi

 **MEAL OPTIONS:** Breakfast only | Breakfast and 4 evening meals | Breakfast and evening meals 7 days a week

 **BILLS:** inclusive of all utility bills

 **LAUNDRY:** free facilities, once a week

 **LINEN:** all linen provided



### SUPERIOR

- › Very good homes
- › Larger rooms
- › Extra comfort
- › High standard of cooking
- › Zones 2-4



### EXECUTIVE

- › Excellent homes
- › Private bathrooms
- › High standard of comfort
- › Excellent home cooked meals
- › Zones 2-3





# HALLS OF RESIDENCE

This is a popular option as it is within walking distance or a quick journey by bus or Tube to the school. We can offer rooms or studio apartments, both with private bathrooms. The halls also have access to a gym, as well as communal areas. We have a number of options to suit different budgets.



## CHAPTER HIGHBURY

A modern student residence located in vibrant north London. It is moments from Holloway Road and is just two tube stops away from King's Cross, making it the ideal location for easy connections across the city.

**ROOM TYPE:** Single room with private bathroom

**FACILITIES:** Cinema, on-site gym, great study space, games and karaoke room, social space, study booths and TV area.

**ZONE:** 2

**DISTANCE FROM SCHOOL:**   
20mins 40mins 60mins

- 18+ AGE:** over 18
- INTERNET:** free wifi throughout
- MEAL OPTIONS:** self-catering (shared kitchen with 3 or 4 IH students)
- BILLS:** inclusive of all utility bills
- SECURITY:** 24/7 on-site team
- LAUNDRY:** washing machine and dryers available (small charge)
- LINEN:** bed linen provided (bring own towels)



## CHAPTER KINGS CROSS

Close to the central King's Cross St Pancras train station, Chapter was completely refurbished in 2017 and has great modern facilities.

**ROOM TYPE:** Studio with private bathroom and kitchenette

**FACILITIES:** On-site gym, cinema room, games area with table tennis, pool table and table football, study areas, social spaces and courtyard.

**ZONE:** 1

**DISTANCE FROM SCHOOL:**   
15mins 20mins 30mins

- 18+ AGE:** over 18
- INTERNET:** free wifi throughout
- MEAL OPTIONS:** self-catering (own kitchenette)
- BILLS:** inclusive of all utility bills
- SECURITY:** 24/7 on-site team, CCTV outside and inside, electronic photo swipe-card entry
- LAUNDRY:** washing machine and dryers are available (small charge)
- LINEN:** bed linen provided (bring own towels)



## CHAPTER ISLINGTON

A modern student residence in vibrant north London, moments from Caledonian Park and one tube stop away from King's Cross St Pancras station.

**ROOM TYPE:** Single room with private bathroom

**FACILITIES:** On-site gym, cinema room, art studio, games area with karaoke, study areas, social spaces and TV lounge.

**ZONE:** 2

**DISTANCE FROM SCHOOL:**   
20mins 40mins 55mins

- 18+ AGE:** over 18
- INTERNET:** free wifi throughout
- MEAL OPTIONS:** self-catering (shared kitchen)
- BILLS:** inclusive of all utility bills
- SECURITY:** 24/7 on-site team
- LAUNDRY:** washing machine and dryers are available (small charge)
- LINEN:** bed linen provided (bring own towels)



WE TALK

YOUR LANGUAGE

We are always happy to help you find the perfect course.

If you have any questions about which course is right for you, please contact our friendly team who can speak many languages.

TO ENQUIRE OR TO

BOOK YOUR COURSE

Email: [sales@ihlondon.com](mailto:sales@ihlondon.com)

Telephone: +44 (0)20 7611 2400

Web: Book online or find your personal sales manager at [ihlondon.com](http://ihlondon.com)

You can also contact your local Educational Tour Operator and ask to book an IH London course.

#### TAKE THE VIRTUAL TOUR

Simply download the app 'VR Direct' on your smartphone, put in the code 'gl4ilp' and voila! If you'd like a pair of (free) IH London VR goggles, please contact [marketing@ihlondon.com](mailto:marketing@ihlondon.com).



OTHER COURSES

AVAILABLE WITH IH LONDON

We teach across the full learning journey. Request a brochure, visit [ihlondon.com](http://ihlondon.com) or contact us for more details.



#### Young Learners

Courses for ages 8-17 at locations across the UK.



#### Teacher Training

EFL teacher training courses from beginner to advanced.



#### Foreign Languages

We teach over 10 other modern languages.



#### Evening Courses

We teach a range of evening language classes.



#### The Executive Centre

Bespoke language training for professionals.



Course information, accommodation and content is subject to alteration at short notice. In these circumstances we will attempt to provide a suitable alternative. For full terms and conditions, please go to [ihlondon.com](http://ihlondon.com). All content © 2018 International House London.



No.1 Language school in Central London  
EL Gazette 2019 rankings based on BC inspection reports

Start the journey today.

Call: +44 (0)20 7611 2400

[ihlondon.com](http://ihlondon.com)

[sales@ihlondon.com](mailto:sales@ihlondon.com)



### Contact us:

Online: [ihlondon.com/contact](https://ihlondon.com/contact)  
Telephone: +44 (0)20 7611 2400  
Email: [sales@ihlondon.com](mailto:sales@ihlondon.com)  
Find out more online: [ihlondon.com](https://ihlondon.com)

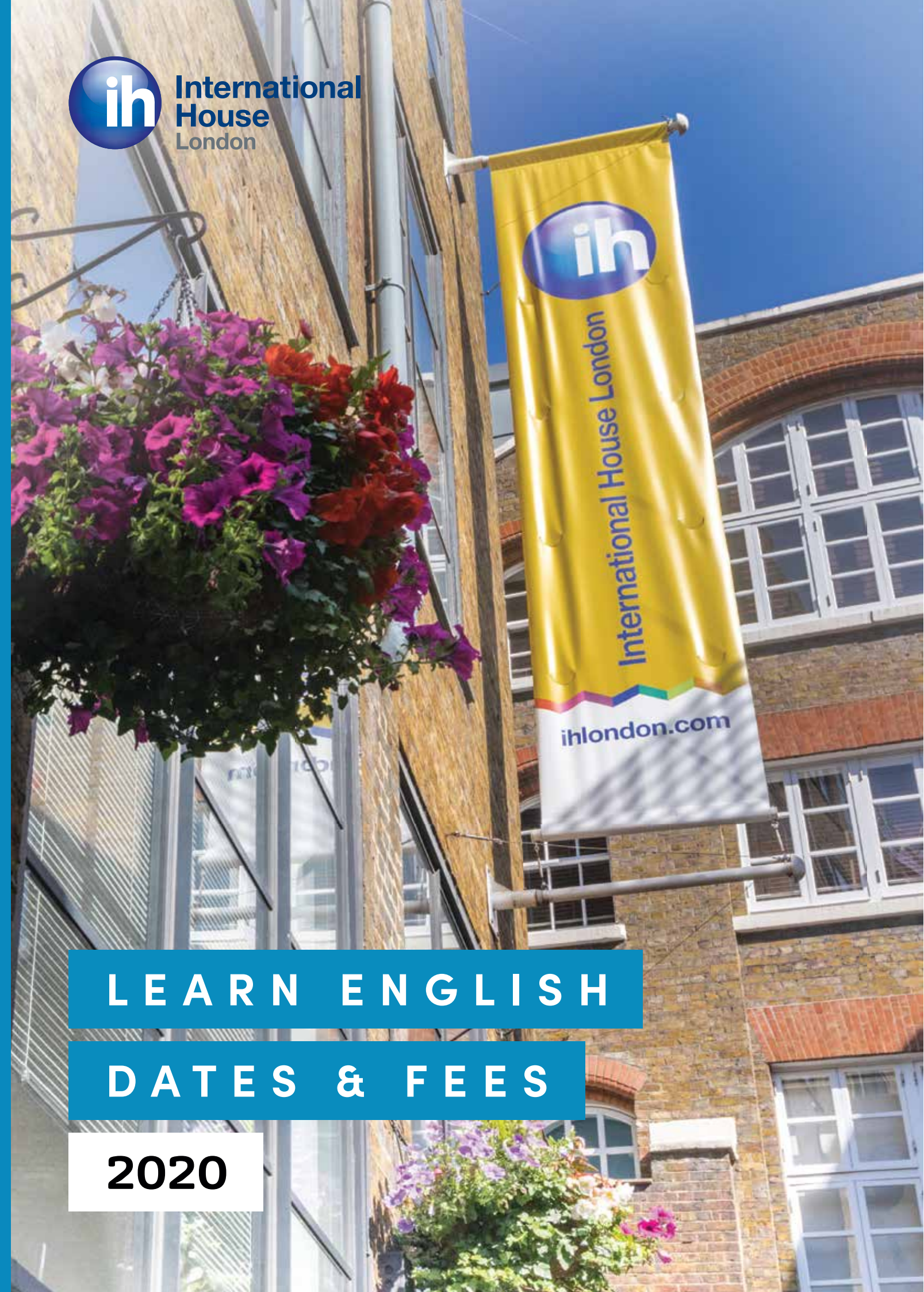
16 Stukeley Street  
Covent Garden  
London WC2B 5LQ

 [facebook.com/ihlondon](https://facebook.com/ihlondon)  
 [@IHLondon](https://twitter.com/IHLondon)  
 [linkedin.com/company/international-house-london](https://linkedin.com/company/international-house-london)  
 [instagram.com/ihlondon](https://instagram.com/ihlondon)  
 [ihlondon](https://wechat.com/ihlondon)

# LEARN ENGLISH

# DATES & FEES

# 2020





GENERAL ENGLISH - 15 LESSONS PER WEEK (MORNINGS)			
LENGTH OF STAY	START DATES 2020	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£280
6 to 11 weeks	Every Monday	£20	£260
12 to 15 weeks	Every Monday	£40	£240
16 to 23 weeks	Every Monday	£50	£230
24 to 32 weeks	Every Monday	£55	£225
33 to 42 weeks	Every Monday	£60	£220
43 weeks +	Every Monday	£65	£215
GENERAL ENGLISH - 15 LESSONS PER WEEK (AFTERNOONS)			
LENGTH OF STAY	START DATES 2020	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£185
6 to 11 weeks	Every Monday	£20	£175
12 to 15 weeks	Every Monday	£35	£165
16 to 23 weeks	Every Monday	£45	£155
24 to 32 weeks	Every Monday	£50	£145
33 to 42 weeks	Every Monday	£55	£135
43 weeks +	Every Monday	£60	£130
GENERAL ENGLISH - 20 LESSONS PER WEEK			
LENGTH OF STAY	START DATES 2020	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£350
6 to 11 weeks	Every Monday	£25	£320
12 to 15 weeks	Every Monday	£45	£300
16 to 23 weeks	Every Monday	£55	£290
24 to 32 weeks	Every Monday	£65	£280
33 to 42 weeks	Every Monday	£70	£275
43 weeks +	Every Monday	£75	£270
GENERAL ENGLISH - 25 LESSONS PER WEEK			
LENGTH OF STAY	START DATES 2020	SAVING PER WEEK	PRICE PER WEEK
1 to 5 weeks	Every Monday	-	£415
6 to 11 weeks	Every Monday	£25	£390
12 to 15 weeks	Every Monday	£45	£370
16 to 23 weeks	Every Monday	£60	£350
24 to 32 weeks	Every Monday	£70	£340
33 to 42 weeks	Every Monday	£80	£330
43 weeks +	Every Monday	£90	£320
GENERAL ENGLISH PLUS LANGUAGECERT			
WEEKS	START DATES 2020	PRICE PER COURSE	
2 weeks	06 and 20 January, 03 and 17 February, 02, 16 and 30 March, 27 April, 11 and 25 May, 08 and 22 June, 06 and 20 July, 03 and 17 August, 14 and 28 September, 12 and 26 October, 09 and 23 November, 07 December 2020	£185*	
4 weeks		£370*	
6 weeks		£560*	
8 weeks		£745*	
* Plus exam fee: £50 (levels A1, A2, B1) or £70 (levels B2, C1, C2)			
ACADEMIC SKILLS			
WEEKS	START DATES 2020	PRICE PER COURSE	
4	06 January, 03 February, 02 March, 30 March, 27 April, 01 June, 06 July, 03 August, 01 September, 28 September, 26 October, 23 November 2020	£1120	
LONDON EXPERIENCE			
WEEKS	START DATES 2020	PRICE PER WEEK	
1+	Every Monday in January, June, July and August	£400	

Stay longer  
pay less!

ENGLISH WITH WORK EXPERIENCE		
WEEKS	START DATES 2020	PRICE PER COURSE
2 (theory only, no work experience)	06 July, 20 July, 03 August, 17 August 2020	£1250
4	06 July, 20 July, 03 August, 17 August 2020	£1350
ENGLISH FOR FAMILIES		
WEEKS	START DATES 2020	PRICE PER WEEK
1+	Every Monday	Enquire for quote
HOME AND SCHOOL		
WEEKS	START DATES 2020	PRICE PER WEEK
1+	Every Monday	£1095*

\* Minimum booking period of 2 weeks

IELTS ACADEMIC - 15 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
4 weeks	06 January, 03 February, 02 March, 30 March, 27 April, 01 June,	£1120
8 weeks	06 July, 03 August, 01 September, 28 September, 26 October, 23 November 2020	£2080
IELTS ACADEMIC - 20 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
4 weeks	06 January, 03 February, 02 March, 30 March, 27 April, 01 June,	£1400
8 weeks	06 July, 03 August, 01 September, 28 September, 26 October, 23 November 2020	£2560
IELTS TEST TECHNIQUE INTENSIVE- 25 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER WEEK
1	13 and 27 January, 10 and 24 February, 09, 23 and 30 March, 20 and 27 April, 11 and 18 May, 01, 08, 15, 22 and 29 June, 06, 13, 20 and 27 July, 03, 10, 17 and 24 August, 07 and 21 September, 05 and 19 October, 02, 16 and 30 November, 07 December 2020	£415
CAMBRIDGE B2 FIRST - 15 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
10 weeks	06 January, 30 March, 05 October 2020	£2600
CAMBRIDGE B2 FIRST - 20 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
10 weeks	06 January, 30 March, 05 October 2020	£3200
CAMBRIDGE C1 ADVANCED - 15 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
10 weeks	06 January, 30 March, 05 October 2020	£2600
CAMBRIDGE C1 ADVANCED - 20 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
10 weeks	06 January, 30 March, 05 October 2020	£3200
CAMBRIDGE C2 PROFICIENCY - 15 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
9 weeks	06 January	£2295
10 weeks	30 March, 28 September	£2600
CAMBRIDGE C2 PROFICIENCY - 20 LESSONS PER WEEK		
LENGTH OF STAY	START DATES 2020	PRICE PER COURSE
9 weeks	06 January	£2835
10 weeks	30 March, 28 September	£3200
CAMBRIDGE PREPARATION INTENSIVE - 25 LESSONS PER WEEK		
LENGTH OF STAY	START DATE 2020	PRICE PER COURSE
8 weeks	06 July	£3120



ONE-TO-ONE		
LESSONS	START DATES 2020	PRICE PER COURSE
5	Flexible	£450
10	Flexible	£900
15	Flexible	£1220
20	Flexible	£1600
25	Flexible	£1975
30	Flexible	£2300
ONLINE LESSONS	START DATES 2020	PRICE PER LESSON
Minimum 6 lessons	Flexible	£70

1 LESSON  
=  
55 MINUTES

ACCOMMODATION	
RESIDENCES	PRICE PER WEEK
Chapter Highbury, single en-suite	£330
Chapter Islington, single en-suite	£330
Chapter Kings Cross, single studio	£435
STANDARD HOMESTAY	
Single room with breakfast	£200
Single room with breakfast and 4 evening meals	£235
Single room with breakfast and 7 evening meals	£260
Twin room with breakfast	£170 per person
Twin room with breakfast and 4 evening meals	£195 per person
Twin room with breakfast and 7 evening meals	£225 per person
SUPERIOR HOMESTAY	
Single room with breakfast	£245
Single room with breakfast and 4 evening meals	£280
Single room with breakfast and 7 evening meals	£305
Twin room with breakfast	£205 per person
Twin room with breakfast and 4 evening meals	£240 per person
Twin room with breakfast and 7 evening meals	£270 per person
EXECUTIVE HOMESTAY WITH PRIVATE BATHROOM	
Single room with breakfast	£290
Single room with breakfast and 4 evening meals	£325
Single room with breakfast and 7 evening meals	£350
Twin room with breakfast	£250 per person
Twin room with breakfast and 4 evening meals	£285 per person
Twin room with breakfast and 7 evening meals	£310 per person

## IMPORTANT INFORMATION

**There is an accommodation booking fee of £45.** Our accommodation charges are for 7 nights, arriving Sunday and departing on Sunday. Most homestays and residences can be booked for a minimum of one week. You can extend your accommodation after you arrive, rooms are subject to availability, so please speak to our accommodation department. Sometimes we use agencies to help us to find extra accommodation, which will be organised through our team. We can arrange for you to share a room with a friend, provided you book for identical dates and both of you are studying at the school.

### SUMMER SUPPLEMENT

There is a £45 per week summer supplement fee for residential and homestay from Sunday 05 July to Sunday 30 August 2020.

## TRANSFERS

AIRPORT	PRICE PER PERSON
Heathrow (one way)	£99
City (one way)	£99
Gatwick (one way)	£99
Luton (one way)	£99
Stansted (one way)	£99
Shared Transfer (one way)	£70

### RAIL TRANSFERS

St Pancras, Eurostar	£70
----------------------	-----

Transfers should be booked in advance. For return transfers, participants can book in advance or at the school when they are studying.

## COURSE REGISTRATION FEE

£98

## INSURANCE

£6.50 per week. View the insurance policy at: [ihlondon.com/useful-information/insurance/](http://ihlondon.com/useful-information/insurance/)

## PUBLIC HOLIDAYS

There are no lessons or start dates on UK public holidays: 01 January, 10 April, 13 April, 08 May, 25 May, 31 August, 25 December 2020.

## BOOKING

## CONDITIONS

By making a booking with International House Trust (trading as 'International House London') you agree to the terms and conditions as set out below. Unless specifically agreed in writing, these conditions have precedence over any other communications.

If you have made a booking via an agency, then your contract is with the agent and not with International House London.

### Course availability and cancellation:

Every attempt will be made to place students on the course of their choice. However, we cannot guarantee a particular course and timetable until the student has taken an entry test and, for some teacher training courses, had an interview. In the event of insufficient applications for a course, the school reserves the right to offer an alternative course of equal value or a refund.

### Age:

Other than for specific young learner programmes our minimum age is 16 years, except for Executive English programmes where the minimum age is 21.

### Insurance:

It is highly recommended that all students have comprehensive travel insurance. We can provide competitively priced student insurance for £6.50/week. Please see [www.ihlondon.com/faq/is-insurance-included-in-the-course/](http://www.ihlondon.com/faq/is-insurance-included-in-the-course/) for more details.

### British immigration regulations:

If the student is a non-EU applicant, they may require a student visa. It is your responsibility to obtain this visa and we are not responsible if a student obtains the wrong visa. If you require a visa and arrive without one, you will not be eligible to attend the school. Please note that all non-EU students must study for a minimum of 15 hours per week to comply with British immigration regulations.

A course may be terminated at any point during its duration if a participant is found not to have leave to remain in the UK or breaches the conditions under which they are in the UK.

### Visa applicable support

For the latest information about student visas for the UK, see our Getting a visa page or visit the [www.gov.uk](http://www.gov.uk) website.

We are a Tier 4 Sponsor under the UKVI's points-based system (no. 5BY3ENNA5) and we will provide the documentation required for students to apply for study visas where applicable. Documentation in support of study visa applications will only be provided after all

fees have been paid.

The school has a legal obligation to collate and maintain application information, as well as passport and visa data, and inform the Immigration Authorities of those students whose attendance falls below the standard required by their visa.

If a visa application is unsuccessful, yet all documentation was correctly submitted, please send a copy of the visa refusal letter to our admissions team. A course fee refund will be issued when we receive this document.

For advice on visa regulations, please visit the following website: [gov.uk/browse/visas-immigration/student-visas](http://gov.uk/browse/visas-immigration/student-visas). Alternatively, you can contact the British Embassy in your country.

### Attendance and student holidays

Students are expected to attend lessons regularly and on time. Providing at least four weeks' notice is given, students attending courses of 24 weeks or more may take a break of two weeks without losing their course fee for the period that they are absent. Students forfeit course fees if they are late, absent, or leave before the course ends. Additionally, holidays cannot be taken during exam preparation courses.

### Public Holidays

Unless otherwise stated there are no classes on public holidays applicable to England. Additionally, there will be no classes from Friday 25th December 2020 until classes restart on Monday 4th January 2021.

### Airport and railway station transfers

We can provide transport from your airport or train station to your accommodation at prices stated in our price lists. Once booked these fees are non-refundable irrespective of whether or not the service is used. These fees must be paid at least six weeks before the transfer date.

### Code of Conduct

The school reserves the right to terminate an enrolment without issuing a refund, where a participant's behaviour is such that it would be unreasonable for them to continue their studies.

### Special offers

Discounts cannot be applied retrospectively to existing bookings and only one discount can be applied to a booking.

### Variation to fees

We usually set, and hold, our fees for a calendar year. Fee are chargeable based on the fee for the course published in the brochure for the year in which you choose to study. However, if you book a course before 1st October for the following year you may choose to be charged the fee applicable in the previous year. Please note that if you extend your course, additional weeks will be chargeable at the fee applicable on the date you extend your booking.

### Deposits

All our courses require a deposit at the time of booking. Deposits are non-refundable, except under the visa refusal conditions detailed above.

Deposits for individual students are £450, unless this is more than the course fee. Deposits for group bookings are 10% of the total course fee.

Subject to a small leeway, to allow for funds to be transferred, until the deposit is paid, the 'booking', remains a quotation or an allocation, and the place(s) are not confirmed; they may be sold to another person.

### When tuition fees are due

For courses starting within eight weeks the full fee is due at the time of booking. If not paid via our online booking system an invoice will be raised and payment expected on receipt.

For bookings more than eight weeks before commencement, fees, less deposit, are due six weeks before the commencement of the course.

We do not allow students owing fees to register for their class or enter our accommodation. Students unable to pay any balance at registration will be turned away and, where applicable parents, agents or sponsors informed. Students under 18 will be passed across to the care of local government social services.

### Accommodation Fees

If you book a residence or family homestay accommodation through us, you need to pay six weeks in advance of your arrival. If you change your accommodation requirements, we can provide a refund as specified below:

- More than six weeks before arrival – full refund
- Between six weeks and three weeks before arrival – full refund less one week
- Less than three weeks before arrival – full refund less three weeks
- After the arrival date – full refund less four weeks

### Other Charges

We charge a registration fee of £98 to cover our costs in processing your application and issuing your student card. This fee is not payable by existing students, re-enrolments within a year of leaving, modern language courses, or young learner courses. This fee is due upon booking.

We charge an accommodation fee of £45 to cover our costs in finding you suitable accommodation, either in a student residence or in homestay accommodation. This fee is due upon booking the accommodation.

We understand that you may want to change your course once you are studying with us. Subject to spaces being available you can make changes to your course on payment of £20. Similarly, we understand that you may want to change your accommodation, and subject to availability, we can arrange this, subject to a fee of £40.

### How to Pay

All fees are stated in GBP. We accept cash at our Stukeley Street Reception. For currencies other



that GBP you will be charged the exchange rate applicable at the time of booking plus a handling fee dependent on the currency and amount.

Alternatively, you may pay by card (MasterCard, Visa or JCB) via our website at the time of booking, or by phone. You can also pay via Flywire ([www.flywire.com](http://www.flywire.com)) or bank transfer to 30-65-41, 37995568. Please quote your name in the reference section.

We do not make any charges for payments. We are not responsible for any bank service fees; it is the responsibility of the student to cover any fees required to ensure that we receive the full student fee. Always quote the student number on bank transfers.

#### **Force Majeure**

In the event of 'force majeure', such as fire, flooding, infectious diseases and other events outside our reasonable control which may cause the closure of the school, no refund of fees will be made to students, except at the school's discretion in exceptional circumstances.

#### **Your right to cancel**

Because we understand that plans change and that you may need to cancel or postpone your study, we have generous cancellation arrangements for most of our courses. The information below relates to tuition fees and excludes the deposit and registration fee which is always non-refundable:

- Up until six weeks before the start of the course – full refund
- Between five weeks and two weeks – 50% tuition refund
- Between two weeks and the day before your course starts – 30% refund
- After course has commenced – no refund

If you have any questions about which course is right for you, please contact us and we'll be happy to help.

### **How to book a course:**

Contact us on  
[sales@ihlondon.com](mailto:sales@ihlondon.com)  
[+44 \(0\)20 7611 2400](tel:+442076112400)

Book online: [ihlondon.com](http://ihlondon.com)

Contact your local  
Educational Tour  
Operator

